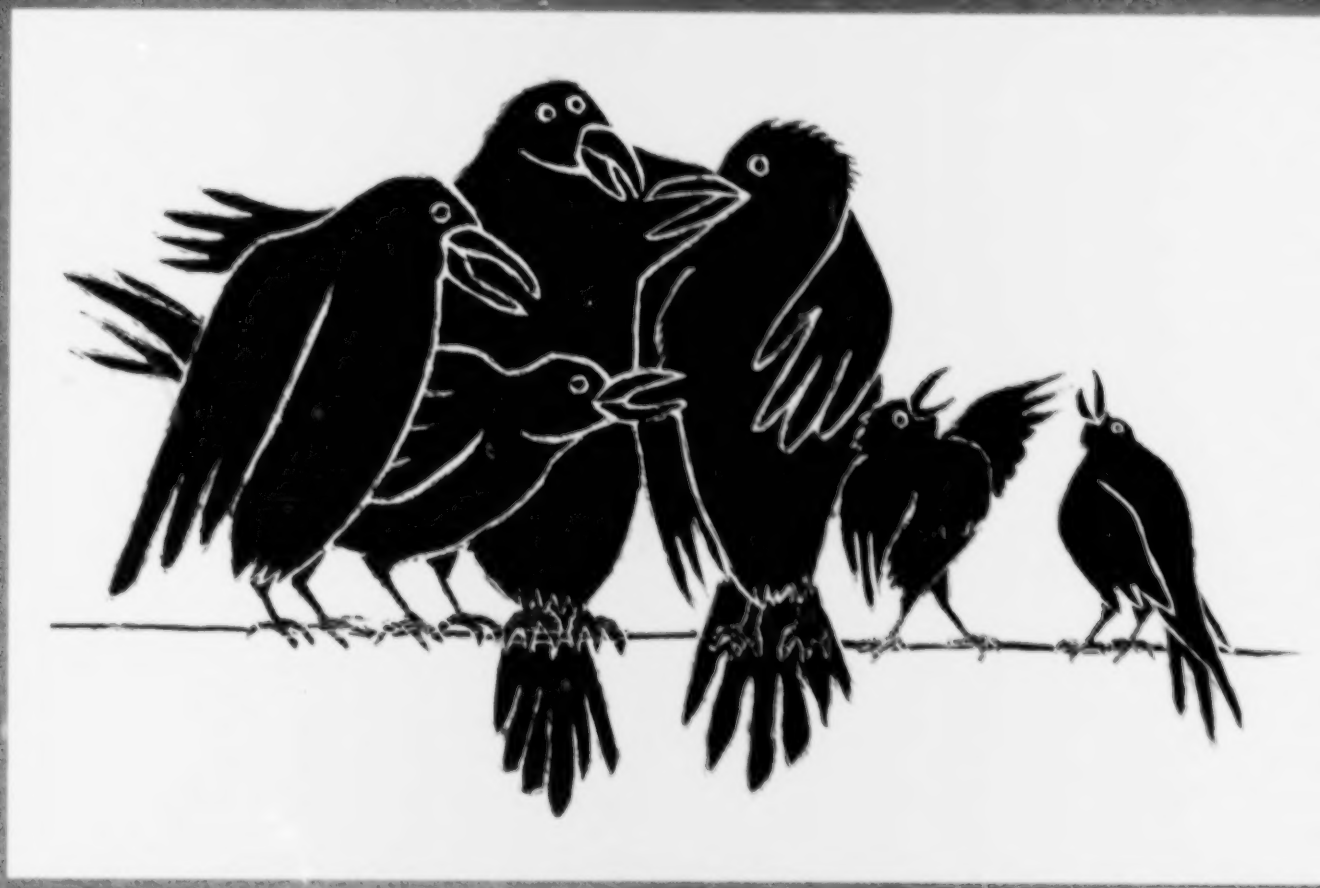
Yukon Family Violence Resource Directory



9th EDITION

Yukon Family Violence Resource Directory

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Introduction

Violence affects a staggering number of families in the Yukon. The victims, most often women and children, suffer physical, sexual, verbal, financial, emotional and/or social abuse.

Do you know what resources or services are available for someone living with family violence?

Do you ever wish you had a listing of services to pass on to a person seeking help?

This guide is designed to help you help victims or offenders by telling them about local services. The directory is primarily a resource for community workers in social services, health and/or justice but it may also be used by people who have experienced family violence themselves. Most of the agencies listed do not require a formal referral to receive their services. You can call on behalf of a friend or client, or they can call themselves. The guide is a resource for anyone who may find it useful!

The agencies and programs listed here cover a wide range of helping services. Many of the agencies have family violence prevention or intervention as their main work. Other agencies listed do not focus exclusively, or even primarily, on family violence situations but they do offer programs and services which may meet the needs of people who have lived with, or are now living with, family violence.

This directory is produced by the Yukon Women's Directorate, based on information supplied by the organizations themselves. For more information on how to help women living under the shadow of family violence, an excellent resource is "Option, Choices, Changes." To receive a copy contact the Women's Directorate at 667-3030, or toll free at 1-800-661-0408, ext. 3030 or check the Victim Services and Family Violence Prevention Unit website at *www.justice.gov.yk.ca/prog/cor/vs/index.html* or the Women's Directorate website at *www.womensdirectorate.gov.yk.ca/general/publications.html*.

How to use this directory

For a quick reference, use *Services at a glance* on the following three pages. It gives an overview of services in the Yukon, by community, with phone numbers. Please remember, all phone numbers between Yukon communities must be preceded by 1-867.

The directory itself is divided into two sections. The first section lists services that are accessible through Whitehorse. The second section contains a list of services available in each community outside of Whitehorse.

Information was accurate when it was collected in the summer of 2007. Remember, e-mail addresses and other contact information can change quickly.

An index to the organizations and programs is on pages 46-47.

Acknowledgements

The Women's Directorate would like to thank CORE (Circles of Respect and Equality) for the use of the ravens graphic.

New entries, 2007

Elizabeth Fry Society Yukon
Family Law Information Centre
John Howard Society Yukon
Salvation Army
VictimLINK

New names, 2007

Many Rivers Counselling and Support Services
Yukon High Risk Treatment Program

ISSN 1482-485X, 2007

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668-5297 (Law Line), toll free 1-866-667-4350

*** collect calls accepted** **** toll free in the Yukon, 1-800-661-0408 plus last four digits of phone number**

For all emergencies within the Whitehorse area, call 911.

All phone numbers between Yukon communities must be preceded by 1-867.

Organizations at a glance – in the communities

Beaver Creek 31
Aboriginal Courtworkers ..... 1-800-661-0408, ext. 3781 (in Whitehorse)
Health Facility 862-4444
Many Rivers Counselling and Support Services ..... *634-2111 (in Haines Junction)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 862-2677, emergency 862-5555
Social Services ..... 634-2203 or 634-2204 (in Haines Junction)
White River First Nation 862-7802

Burwash Landing 32
Aboriginal Courtworkers ..... 1-800-661-0408, ext. 3781 (in Whitehorse)
Kluane First Nation 841-4274
Many Rivers Counselling and Support Services ..... *634-2111 (in Haines Junction)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 634-2677, emergency 634-5555 (in Haines Junction)
Social Services ..... 634-2203 or 634-2204 (in Haines Junction)

Carcross 33
Aboriginal Courtworkers ..... 1-800-661-0408, ext. 3781 (in Whitehorse)
Carcross Tagish First Nation 821-3205, 821-4810
Health Facility 821-4444
Housing Association 821-4281
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 821-2677, emergency 821-5555
Social Services 821-4301

Carmacks 34
Aboriginal Courtworkers ..... 996-2820 (in Mayo)
Health Facility 863-4444
Housing Association 863-6411
Little Salmon Carmacks First Nation 863-5576, 863-5606
Many Rivers Counselling and Support Services ..... *667-2970 (in Whitehorse)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 863-2677, emergency 863-5555
Safe House 863-5918, 863-5576
Social Services 863-5800

Dawson City 35
Aboriginal Courtworkers 993-5385
Dawson City Women's Shelter 993-5086
Health Facility 993-4444
Housing Association 993-5478
Many Rivers Counselling and Support Services *993-6455
Probation Officer 993-5669
RCMP ..... 993-2677, emergency 993-5555
Social Services 993-5543
Tr'ondëk Hwëch'in 993-7149

Destruction Bay 37
Health Facility 841-4444
Many Rivers Counselling and Support Services ..... *634-2111 (in Haines Junction)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 634-2677, emergency 634-5555 (in Haines Junction)
Social Services ..... 634-2203 or 634-2204 (in Haines Junction)

Faro 37
Health Facility 994-4444
Housing Association 994-3113
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 994-2677, emergency 994-5555
Social Services 994-2749, 994-2789

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***collect calls accepted**

All phone numbers between Yukon communities must be preceded by 1-867.

Haines Junction 38
Aboriginal Courtworkers ..... 1-800-661-0408, ext. 3781 (in Whitehorse)
Champagne and Aishihik First Nations Social Development Department 634-4221
Health Facility 634-4444
Housing Association 634-2202
Many Rivers Counselling and Support Services 634-2111*
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 634-2677, emergency 634-5555
Social Services 634-2203, 634-2204

Mayo 39
Aboriginal Courtworkers 996-2820
First Nation of Na-cho Nyak Dün Social Programs ..... 996-2420, 996-2882, 996-2086, 996-4444, 996-2420 (ext. 38)
Health and Social Services 996-2283
Health Facility 996-4444
Housing Association 996-2358
Many Rivers Counselling and Support Services ..... 993-6455 (in Dawson City)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 996-2677, emergency 996-5555

Old Crow 40
Aboriginal Courtworkers 966-3261
Health Facility 966-4444, 966-3051
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 966-2677, emergency 966-5555
Social Services 966-3734
Vuntut Gwitchin First Nation 966-3213, 966-3261, 966-3051

Pelly Crossing 41
Aboriginal Courtworkers ..... 996-2820 (in Mayo)
Health Facility 537-4444
Housing Association ..... 996-2358 (in Mayo)
Many Rivers Counselling and Support Services ..... *993-6455 (in Dawson City)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 537-2677, emergency 537-5555
Selkirk First Nation 537-3331
Social Services 537-3300

Ross River 42
Aboriginal Courtworkers 969-2722
Community Health Representative 969-4444, 969-2430
Housing Association 969-2347
Magedi Safe House 969-2017
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 969-2677, emergency 969-5555
Ross River Dena Council 969-2430, 969-2826
Social Services 969-2292

Teslin 43
Aboriginal Courtworkers ..... 1-800-661-0408, ext. 3781 (in Whitehorse)
Health Facility 390-4444
Housing Association 390-2024
Many Rivers Counselling and Support Services ..... *667-2970 (in Whitehorse)
Probation Officer ..... 1-800-661-0408, ext. 5231 (in Whitehorse)
RCMP ..... 390-2677, emergency 390-5555
Social Services 390-2588, 390-2679
Teslin Tlingit First Nation 390-2532

Watson Lake 44
Aboriginal Courtworkers 536-2131
Health Facility 536-7483, 536-2344
Housing Association 536-7304
Liard First Nation 536-2326, 536-2131
Many Rivers Counselling and Support Services *536-2330
Probation Officer 536-7565
RCMP ..... 536-2677, 536-2541, emergency 536-5555
Social Services 536-2232
Watson Lake Hospital 536-4444
Women's Transition Home *536-7233

***collect calls accepted**

All phone numbers between Yukon communities must be preceded by 1-867.

SERVICES ACCESSIBLE THROUGH WHITEHORSE

ADULT PROBATION SERVICES

(territorial government)

Department of Justice
Yukon Government
Box 2703 (J-5)
Whitehorse, Yukon Y1A 2C6

Location
301 Jarvis Street, 2nd floor, Whitehorse
667-5231; toll free in the Yukon 1-800-661-0408, ext. 5231
667-3446 (fax)
adultprobation@gov.yk.ca

Hours
8 a.m. to 4:30 p.m., Monday to Friday

Wheelchair accessible

Services provided

Probation officers assist the courts by providing assessments of people facing sentencing and consideration for release on bail.

Probation officers throughout the territory provide counselling and supervision for offenders in the community. They also provide referrals to various rehabilitative and treatment programs, such as anger management, family counselling and substance abuse treatment.

Probation officers will provide general information to the public about the criminal justice system and its programs, as well as working with communities to develop local delivery of justice programs.

The Whitehorse office serves the greater Whitehorse area, as well as Carcross, Carmacks, Faro, Ross River, Pelly Crossing, Mayo, Old Crow, Haines Junction, the Alaska Highway north to Beaver Creek, and Teslin.

The Watson Lake office (536-7565), located at 820C Adela Trail, serves the area surrounding Watson Lake.

The Dawson City office (993-5669), located in the First Nation Administration Building on Front Street, serves Dawson City, Elsa, Keno and the surrounding area.

ALCOHOL AND DRUG SERVICES

(territorial government)

Health and Social Services
Yukon Government
Box 2703 (H-7)
Whitehorse, Yukon Y1A 2C6

Location
Sarah Steele Building
6118 Sixth Avenue, Whitehorse
667-5777; toll free in the Yukon 1-800-661-0408, ext. 5777
667-8471 (fax)

Hours
8 a.m. to 4:30 p.m., Monday to Friday

Location of Detoxification Services
Sarah Steele Building, 6118 Sixth Avenue, Whitehorse
667-8473; toll free in the Yukon 1-800-661-0408, ext. 8473
393-7022 (fax)
detox.counsellors@gov.yk.ca

Location of Program Management and Prevention Services
Suite 101, 204 Black Street (H-3)
Whitehorse, Yukon Y1A 2M9
667-8318
393 6926 (fax)

Services provided

Alcohol and Drug Services offers preventative and treatment services to individuals, families and groups on issues of substance abuse. Community development and aftercare consultation services are provided for Yukon communities.

Prevention Services
Education and prevention services include information for the public, workshops and training, presentations in the school, and public awareness campaigns. As well, there is an addiction-related library for service providers.

Detoxification Services
This is a non-medical unit where people can safely withdraw from alcohol and/or drugs. It is open 24 hours per day for drop-in support and referral.

Outpatient/Counselling Services
Alcohol and Drug Services offers brief screening and assessment of alcohol and drug problems, as well as individual counselling and support to families; services to clients with concurrent disorders; aftercare support

continued...

following live-in treatment services; referral to ongoing treatment; self-help groups; and other support services. Outpatient/Counselling Services also offers recovery support groups. Outreach counselling is also available for Whitehorse agencies.

Live-in Treatment Services
Each year, Alcohol and Drug Services offers nine, 28-day live-in (residential) gender-specific adult programs.

Community Outreach
Alcohol and Drug Services provides outreach services, such as assistance with program development, aftercare programs and community development, to Yukon communities.

Confidentiality
All services are confidential.

BIG BROTHERS BIG SISTERS OF YUKON

(non-profit charity organization)
305 Wood Street (Captain Martin House)
Whitehorse, Yukon Y1A 2E7
668-7911
bbbsyukon@aol.com

Hours
Flexible work hours; message machine is checked daily

Services provided
Big Brothers Big Sisters of Yukon provides services to families, children and adult volunteers in the Yukon. Volunteers provide positive adult role models, in the spirit of fun and friendship, for boys and girls ages six to 16 years, from one-parent homes. These friendships contribute to a child's healthy development and encourage their growth and maturity as members of society.

There are a variety of programs available for children, including traditional one-to-one matching, couples matching, big group activities and an in-school mentoring program.

Everyone involved in the program must be screened and interviewed by the organization. Adult volunteers should plan on being in Whitehorse for at least one year.

BLOOD TIES FOUR DIRECTIONS CENTRE

(non-profit community agency)
4230F Fourth Avenue (Baxter Street entrance)
Whitehorse, Yukon Y1A 1K1
633-2437; toll free in the Yukon 1-877-333-2437
633-2447 (fax)
bloodties@klondiker.com

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided
- Drop-in centre for those impacted by HIV/AIDS and Hepatitis C.
- On-site support and referrals to trained counsellors, testing sites and community resources.
- Support groups for people impacted by Hepatitis C and HIV/AIDS.
- Education and prevention workshops for groups and organizations in Whitehorse and communities in the Yukon.
- Yukon outreach programs for HIV/AIDS and Hepatitis C prevention and education.
- Resource library with books, pamphlets, videos and reports on Hepatitis C and HIV/AIDS.
- Free condoms.
- Free needle exchange and safe crack kit program.

Whitehorse Drop-In and Street Clinic
A drop-in clinic is held between 1 p.m. and 3 p.m. on Wednesdays. Services provided include infectious disease testing, limited immunizations, health information and referrals, and pregnancy testing.

Confidentiality
All services are confidential.

BRINGING YOUTH TOWARDS EQUALITY (B.Y.T.E.) SOCIETY

(non-profit community agency)

2-407 Ogilvie Street
Whitehorse, Yukon Y1A 2S5
667-7975
393-6341 (fax)
bytenow@yukonyouth.com
www.yukonyouth.com

Services provided

Bringing Youth Towards Equality (B.Y.T.E.) is mandated to unite Yukon youth to strengthen their voice, take action and bring about positive change for the wellbeing of everyone. B.Y.T.E. began in 1998 when a group of young people decided they wanted a forum to get together, share ideas and take action. It is through this inception that B.Y.T.E. has run a variety of events, sat on a number of steering committees, ensured an open office policy, and provided internet access and an information resource library for youth across the Yukon. B.Y.T.E. strives to be socially, ecologically and ethically responsible to the greater Yukon community.

B.Y.T.E. is currently converting its office space to be more environmentally friendly through green event policies, seeking an alternative energy supply, and practicing proper waste management and water conservation. B.Y.T.E. is also gearing up for its 10th annual youth conference in January 2008 and working with the Whitehorse Youth Coalition to provide a youth homeless shelter and a safe ride program.

B.Y.T.E. is developing an on-line community calendar of events in Whitehorse and the communities. B.Y.T.E. is also building an issue-based curriculum library, providing action camps, distributing Toxic Blend, and a number of other fun and exciting activities.

CHAMPAGNE AND AISHIHIK FIRST NATIONS SOCIAL DEVELOPMENT DEPARTMENT

Dan Ku Ts'an Naji (Helping People Help Themselves)

(Yukon First Nation)

100-304 Jarvis Street
Whitehorse, Yukon Y1A 2H2
667-4010
667-6202 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible to ground floor

Services provided

The Champagne and Aishihik First Nation (CAFN) Social Development Department in Whitehorse provides services to its members residing in Takhini and Whitehorse.

These services are in the areas of employment and income assistance, community wellness (treatment referrals, counselling, court assistance and support), elders' benefits, addiction awareness and family violence prevention.

See also page 38.

CHILD CARE SERVICES

(territorial government)

Health and Social Services
Yukon Government
Box 2703 (H-12)
Whitehorse, Yukon Y1A 2C6

Location
9010 Quartz Road, Whitehorse
667-3492; toll free in the Yukon 1-800-661-0408, ext. 3492
393-6250 (fax)

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Services provided

Child Care Services' programs promote development of accessible, affordable quality child care for families in all Yukon communities. The unit provides administrative, consultative and support services, and licenses child care facilities to ensure they follow legislated standards. It also provides child care subsidies for low-income parents.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

CHILD DEVELOPMENT CENTRE

(non-profit community agency)

Box 2703
Whitehorse, Yukon Y1A 2C6

Location
1000 Lewes Boulevard, Whitehorse
456-8182; toll free 1-866-835-8386
393-6374 (fax)

Fees
Families are charged for services on a sliding scale. Service will not be denied for financial reasons.

Wheelchair accessible to ground floor

Services provided

The Child Development Centre (CDC) provides early intervention and support for young children between birth and school-age so they can develop to their full potential. CDC believes that the best services include the involvement of the child, family and professional working together.

Programs currently offered include infant development; a therapeutic pre-school program; speech and language groups; and community-based services including support to child care workers and parent-tot groups.

The outreach program serves all rural Yukon communities.

The fetal alcohol spectrum disorder diagnostic and support teams for children and youth take referrals.

Services are available in the child's home, at the child care facility, and at the Child Development Centre. They are provided by developmental consultants, teachers, speech language pathologists, occupational therapists, physiotherapists and other support personnel.

Referrals: The Child Development Centre has an open referral system. Referrals may come from families, physicians, public health nurses or other professionals.

Confidentiality

Confidentiality is ensured.

CHILDREN'S ASSESSMENT AND TREATMENT SERVICES

(territorial government)
Health and Social Services
Yukon Government
Box 2703 (H-11)
Whitehorse, Yukon Y1A 2C6

Location
Suite 202, 211 Hawkins Street
Whitehorse, Yukon Y1A 1X3
667-5184; toll free in the Yukon 1-800-661-0408, ext. 5184
667-5256 (manager)
393-6410 (fax)

Child Abuse Treatment Services
415 Baxter Street, Whitehorse
667-8227; toll free in the Yukon 1-800-661-0408, ext. 8227
667-8239 (fax)

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Services provided

Residential Youth Treatment Services
The Residential Youth Treatment Services (RYTS) provides both short-term care for children at the Children's Receiving Home, and long-term, group home care.

Children's Receiving Home: The Children's Receiving Home provides short-term placements for children, 10 to 18 years old, in need of a place of safety. It also provides supervised visits for families, stabilization and short-term care. Referrals are from Family and Children's Services.

Group homes: Children in care of the director may be referred to the Residential Youth Treatment Services program by Family and Children's Services through the Placement Review Committee. RYTS operates four homes which provide programming for behaviourally difficult youth (between 10 and 18 years of age) and their families.

Child Abuse Treatment Services (CATS): CATS provides professional training workshops, as well as consultation and education, for people working with children around the Yukon, including members of the community and service organizations.

Individual, family and group counselling is available for children who have been physically, sexually, or emotionally abused, and children who have witnessed family violence.

The unit is staffed by one supervisor, a full-time intake worker, a full-time caseworker and two regional outreach workers.

"Bubbles" books, addressing personal space for young children, can be purchased through CATS.

Confidentiality
Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

COMMUNITY HEALTH FACILITIES

(territorial government)
Community Nursing
Health and Social Services
Yukon Government
#2 Hospital Road (2 HospRd)
Whitehorse, Yukon Y1A 3H8
667-8324 (administration)
667-8338 (fax)

Hours
Office hours vary within each community.

All facilities are wheelchair accessible.

Services provided
This information is broad in nature as Community Nursing provides a wide variety of programs and services to the community. Details of community-specific programs can be obtained by contacting the nurse practitioner in charge of each health centre during regular business hours.

Whitehorse Health Centre
The Whitehorse Health Centre promotes health and well-being to clients by providing a variety of community-based health services such as immunization, prenatal instruction, school health and wellness clinics for clients of all ages. (See page 22 for more information.)

Acute primary care and emergency treatment services are not provided.

Rural health facilities
Staff at rural health centres include one or more community nurse practitioners as well as clerical and housekeeping support. Community nurse practitioners conduct daily clinics for the treatment of acute and chronic medical conditions, provide 24-hour emergency services, and deliver community health programs.

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Physician services are available in all communities, either by resident or itinerant physicians. Contact the local health centre for appointments or information about community health programs. Clients requiring care that is not accessible in their community may be referred to Whitehorse.

Emergency medical services are available on a 24-hour basis in all rural communities. After regular business hours, the nurse is on-call for emergencies only and can be contacted by phoning the health centre number.

Contact the health centre if an ambulance is needed. Rural ambulance attendants are trained community volunteers.

Service to victims of family violence

Community nurse practitioners provide medical care for family violence victims. These services include initial medical assessment and treatment, sexual assault examinations, and follow-up care and treatment. In cases of severe injury, the victim is sent to Whitehorse General Hospital for examination and treatment by a doctor. Nurses also provide crisis counselling and emotional support. Information is available at the health centres about family violence, and health centre staff can assist the client to access these services.

Clients are encouraged to come during regular clinic hours or phone for an appointment, if possible. The nurse will assess the client's immediate medical condition and personal safety needs. A medical examination may be conducted with the client's permission.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

Health Facilities

See community pages for more information.

Beaver Creek	862-4444
Carcross	821-4444
Carmacks	863-4444
Dawson City	993-4444
Destruction Bay	841-4444
Faro	994-4444
Haines Junction	634-4444
Mayo	996-4444
Old Crow	966-4444
Pelly Crossing	537-4444
Ross River	969-4444
Teslin	390-4444
Watson Lake	536-7483
Watson Lake Hospital	536-4444
Whitehorse	667-6371

COUNCIL OF YUKON FIRST NATIONS

Justice Programs, Aboriginal Courtworkers

Tutshi Building
Suite 201-2131 Second Avenue (J3-A)
Whitehorse, Yukon Y1A 1C3
667-3781
667-8097 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided

Aboriginal courtworkers

Aboriginal courtworkers provide legal information (not advice) to First Nations people who have been accused of, or charged with, offences. This includes information about how to apply for legal aid and how to get a lawyer.

Courtworkers explain court procedures and the roles of the people involved, and make sure their clients know what is required of them in court. For some offences, courtworkers can speak in court on behalf of their clients.

This service is available to adult First Nations members. Clients can contact a court worker by phone, by visiting the office, or at court. In collaboration with other community workers, courtworkers will identify counselling and other services for their clients.

Pre-release and transition worker

Pre-release and transition workers assist with housing, employment, education, social assistance, legal issues and other resources to enable inmates to address the underlying problems that contribute to their incarceration. They may also advocate on a client's behalf with concerns or issues arising at Whitehorse Correctional Centre.

Resolution health support worker

Resolution health support workers identify claimants of Indian residential schools. They also support and explain the Alternative Dispute Resolution (ADR) process with claimants, and provide culturally appropriate emotional support services during all phases of the resolution process. This service can be accessed at any stage of the ADR or litigation process.

Confidentiality

The service is confidential.

Communities

Beaver Creek, Burwash Landing, Carcross, Carmacks, Dawson City, Haines Junction, Mayo, Old Crow, Pelly Crossing, Ross River, Teslin, Watson Lake, Whitehorse (Kwanlin Dün)

CRIME PREVENTION YUKON

(non-profit community agency)

205 Rogers Street
Whitehorse, Yukon Y1A 1X1
668-4420
393-3759 (fax)
info@crimeprevention.yk.ca
www.crimeprevention.yk.ca

Services provided

Crime Prevention Yukon exists to create safer Yukon communities. To do this, Crime Prevention Yukon seeks and shares knowledge, facilitates collaboration and takes direct and meaningful action. The agency provides education and public awareness on reducing victimization and promotes initiatives that offer positive life experiences and create stronger communities.

Services include funding to community youth programs, a public resource centre, distribution of crime prevention and social action information, assistance to community safety organizations, and coordination of crime prevention events and activities.

CROWN COUNSEL

(federal government)

Elijah Smith Building
200-300 Main Street
Whitehorse, Yukon Y1A 2B5
667-8100
667-3979 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Wheelchair accessible

Services provided

Crown counsel are lawyers employed by the federal government to prosecute offences under the *Criminal Code* and other federal statutes. While they are not lawyers representing the victim, they do represent the community in criminal proceedings and are aware of, and sensitive to, the situations and needs of victims and witnesses in the criminal justice process. As such, Crown counsel work in close cooperation with other helping agencies in order to minimize any difficulties the criminal justice process may cause victims and witnesses.

DOMESTIC VIOLENCE TREATMENT OPTIONS COURT

(federal and territorial governments)

Department of Justice
Yukon Government
Box 2703 (J-7)
Whitehorse, Yukon Y1A 2C6
667-3581; toll free in the Yukon 1-800-661-0408, ext. 3581

Services provided

The Domestic Violence Treatment Options Court is a joint project of the Government of Canada and the Government of the Yukon. It is available in Whitehorse and Watson Lake for offenders accused of spousal assault who take responsibility for the charge or charges, and are recommended for the program through an assessment by the Spousal Abuse Program counsellors of the Family Violence Prevention Unit.

The sentencing hearing is postponed for several months to allow the accused to complete the spousal abuse program and address any other treatment needs. The accused appears regularly in court, and sentencing reflects the summary of the counselling the accused has received, while addressing any future counselling and safety issues.

Support is provided to victims, if they choose, with safety planning, referrals for counselling for themselves and their children, updates on the offender's progress, assistance with varying release conditions on the offender, and preparation of victim impact statements for the court.

ELIZABETH FRY SOCIETY YUKON

(non-profit community agency)
206-108 Elliot Street,
Whitehorse, Yukon Y1A 6C3
Check phone book for current phone listing
www.elizabethfry.ca

Services provided

The Elizabeth Fry Society Yukon represents the interests of Yukon women in the justice system, particularly those who are or may be criminalized. The Society promotes substantive equality in the delivery and development of services, engages in public education, and provides programs to meet women's special needs. The goal of all Elizabeth Fry Society programming is to help break the cycle of poverty, mental illness, homelessness, crime, violence and oppression.

The Society aims to provide free and personalized services that contribute to women's ability to reach personal goals. The Society also assists women in conflict with the criminal justice system by providing free programs that meet their personal needs. Women often have special requirements and experience frequent marginalization in relation to the criminal justice system and, as such, the Elizabeth Fry Society Yukon also adopts advocacy roles.

Confidentiality

The Elizabeth Fry Society Yukon is developing a confidentiality policy.

LES ESSENTIELLES

(non-profit community agency)
302 rue Strickland
Whitehorse, Yukon Y1A 2K1
668-2636
668-3511 (fax)
elles@yknet.ca
www.lesessentielles.org

Hours
9 a.m. to 4 :30 p.m., Monday to Friday

Services provided

Les EssentiElles is a flexible, open-minded organization attentive to the needs of Yukon French women. It is active in many areas, including social justice, violence against women, poverty, pay equity, and laws and amendments affecting women.

Les EssentiElles regularly organizes awareness activities for the public and for school students.

The coordinator assists francophone women seeking information or support to access Yukon programs. Information is available, in French, on many issues.

If needed, the coordinator has the mandate to offer translation services to francophone women in situations such as at a lawyer's appointment, court hearing, woman's advocate appointment or family social services meeting.

Confidentiality

Les EssentiElles has a policy of confidentiality.

FAMILY AND CHILDREN'S SERVICES

(territorial government)
Health and Social Services
Yukon Government
Box 2703 (H-10)
Whitehorse, Yukon Y1A 2C6

Location
Royal Bank Building
Suite 401, 4114 Fourth Avenue, Whitehorse
667-3002 (24 hours);
toll free in the Yukon 1-800-661-0408, ext. 3002

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Services provided

Family and Children's Services provides a wide range of professional services in the area of investigation, assessment, support, counselling, treatment, and placement services for children and their families where risk of abuse and/or neglect exists.

If someone suspects that a child is being abused or neglected, a social worker should be notified immediately. In communities outside Whitehorse, local area social workers deliver or access the services for their communities.

Services relevant to family violence include:

- investigation of child abuse and neglect;
- access to psychological assessments for children who may be at risk;
- individual and therapeutic counselling for children and their guardians in situations involving abuse;
- professional support to community representatives, associations and organizations providing awareness, and community-based support services;

- community awareness workshops and in-services dealing with the subject of child abuse;
- temporary and permanent placement of children who are in need of protection; and
- home-based support programs, such as family support, which are designed to reduce the risk of abuse and/or neglect and the need to take the children into care.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

FAMILY LAW INFORMATION CENTRE

(territorial government)
Department of Justice
Yukon Government
Box 2703 (J-3M)
Whitehorse, Yukon Y1A 2C6

Location
Andrew A. Philipsen Law Centre, Justice Building
2134 Second Avenue, main floor, Whitehorse
456-6721, toll free in the Yukon 1-800-661-0408, ext. 6721

Hours
9 a.m. to 4 p.m., Monday to Friday

Services provided

The Yukon Family Law Information Centre (FLIC) is staffed by an administrator who provides legal information on family law issues. Clients can drop by the office or phone. Phone messages are returned within 48 hours.

Initially, the main focus of FLIC will be child support. The administrator can refer clients to other agencies, assist clients in filling out legal forms, calculate child support amounts based on the Child Support Guidelines, and suggest materials to help separating and divorcing parents better understand their child's experience.

Clients requesting ongoing assistance will be asked to complete an intake interview.

Confidentiality

Any information provided to the administrator is considered confidential. However, the administrator is obliged to provide information (on request) to both parties in a neutral manner if required.

FETAL ALCOHOL SYNDROME SOCIETY OF YUKON

(non-profit community agency)
Box 31396
Whitehorse, Yukon Y1A 6K8
393-4948
393-4950 (fax)
fascap@klondiker.com

Location
Suite 5, 4230 Fourth Avenue (Yukon Inn Plaza)

Hours
9 a.m. to 5 p.m., Monday to Friday

Services provided

The Fetal Alcohol Syndrome Society of Yukon (FASSY) seeks to reduce the incidence of fetal alcohol spectrum disorder (FASD) and improve the lives of people living with the effects of alcohol-related birth defects through advocacy, education, resource development, research and continued community participation.

FASSY's services include:

- consultations and community workshops developed to increase understanding and to enhance the capacity of Yukoners to address issues around FASD;
- one-to-one support for adults living with FASD, designed to assist them in finding and keeping safe housing and to improve their quality of life;
- supported skills and recreation activities, one evening a week, for youth and adults living with FASD, aimed to reduce isolation, to fill leisure time with safe activities, to enhance skills and to develop friendships;
- a discretionary fund which pays for things for people with FASD and their families, i.e. phone service, baby formula, crisis support, etc.
- peer supports and activities for women living with FASD, with a focus on assisting the women to heal from the trauma of abuse and to learn to make healthy lifestyle choices through creating new attitudes, resiliency and friendship skills; and
- a library of videos and books about FASD, developed and maintained for community use.

All FASSY programs operate with project specific funding.

Confidentiality

All services are confidential.

HEALTH AND SOCIAL SERVICES

(territorial government)

Yukon Government
Box 2703 (H-1)
Whitehorse, Yukon Y1A 2C6
667-5811, toll free in the Yukon 1-800-661-0408
667-3096 (fax)

Services provided

The Department of Health and Social Services provides a wide range of services including social assistance, child protection, rehabilitation services, alcohol and drug treatment and prevention programs, child care and seniors' services.

Services are offered Yukon-wide. Whitehorse residents should contact the relevant program office. Residents outside of Whitehorse should contact the local health or social services office.

Alcohol and Drug Services (see page 1)
Child Care Services (see page 4)
Children's Assessment and Treatment Services (see page 5)
Community Health Facilities (see page 5)
Family and Children's Services (see page 8)
Health Promotion Unit (see page 10)
Healthy Families (see page 11)
Mental Health Services (see page 15)
Whitehorse Health Centre (see page 22)
Youth Achievement Centre (see page 24)
Youth High Risk Treatment Program (see page 26)
Youth Probation (see page 27)

Regional offices

See community pages for more information.

Beaver Creek (call Haines Junction) 634-2203, 634-220-
Burwash Landing (call Haines Junction) 634-2203, 634-2204
Carcross 821-4301
Carmacks 863-5800
Dawson City 993-5543
Destruction Bay (call Haines Junction) 634-2203, 634-2204
Faro 994-2749, 994-2789
Haines Junction 634-2203, 634-2204
Mayo 996-2283
Old Crow 996-3734
Pelly Crossing 537-3300
Ross River 969-2292
Teslin 390-2588, 390-2679
Watson Lake 536-2232
On-call social worker (24 hours) 633-7200

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

HEALTH PROMOTION UNIT

(territorial government)

Health and Social Services
Yukon Government
Box 2703 (2 HospRd)
Whitehorse, Yukon Y1A 2C6

Location
#2 Hospital Road
Whitehorse, Yukon Y1A 3H8
667-8393, smoker's line, www.smokersline.ca
toll free in the Yukon
1-800-661-0408, general inquiries
1-866-221-8393, free Quick Pack for smokers, www.freequickpack.ca
1-877-957-8953, sexual health information, www.factsoflifeline.com
health.promotion@gov.yk.ca

Services provided

The Health Promotion Unit provides health promotion and illness prevention services to all Yukon communities. Activities include social marketing campaigns and health education programs for children, adolescents, parents and caregivers. Areas of focus include reproductive health and tobacco prevention.

Confidentiality

Health promotion coordinators, such as social workers, child care workers, teachers, physicians and nurses, are required to report children in need of protection.

HEALTHY FAMILIES

(territorial government)
Health and Social Services
Yukon Government
Box 2703 (H-12)
Whitehorse, Yukon Y1A 2C6

Location
9019 Quartz Road, first floor
667-3745
393-7140 (fax)
667-6371, Whitehorse Health Centre

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Fees
Services provided free of charge

Wheelchair accessible

Services provided
A program designed to assist families of newborns, either prenatally or at birth, through to school-age. Through regular home visits, Healthy Families provides in-home assistance and education to support families and help parents be the best parents for their children.

Confidentiality
Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

JOHN HOWARD SOCIETY YUKON

(non-profit community agency)
260-108 Elliott Street
Whitehorse, Yukon Y1A 6C3
Check phone book for current phone listing
www.john-howard-society-yukon.com
www.johnhoward.ca

Services provided
John Howard Society Yukon is part of the John Howard Society of Canada, a federation of provincial and territorial societies with branches and offices in over 60 communities across Canada. John Howard Society Yukon's mission is "effective, just and humane responses to the causes and consequences of crime." The John Howard Society fills an important role in public education, community service and in pressing for reform in the criminal justice area.

The Society is comprised of and governed by people whose goal is to:

- understand and respond to problems of crime and the criminal justice system;
- work with people who have come into conflict with the law;
- review, evaluate and advocate for changes in the criminal justice process; and
- engage in public education on matters involving criminal law and its application.

JUSTICE

(territorial government)
Yukon Government
Box 2703 (J-1)
Whitehorse, Yukon Y1A 2C6
667-5124; toll free in the Yukon 1-800-661-0408, ext. 5124
393-6212 (fax)

Adult Probation Services (see page 1)

Domestic Violence Treatment Options Court (see page 7)

Family Law Information Centre (see page 9)

Maintenance Enforcement Program (see page 13)

Victim Services and Family Violence Prevention Unit (see page 19)

Whitehorse Correctional Centre (see page 21)

Witness Administration Program (see page 23)

KAUSHEE'S PLACE

Yukon Women's Transition Home

(non-profit community agency)
Box 31392
Whitehorse, Yukon Y1A 6K8
668-5733 (collect calls accepted from outside Whitehorse)
668-2374 (fax)
adkaushees@whtvcable.com

Transportation
In emergencies, taxi fare will be paid within Whitehorse city limits to the transition home.

Hours
24 hours daily

Fees
No fees for crisis level accommodation

Wheelchair accessible on both transition level and second stage apartments

Services provided

Safe, supportive crisis and longer term accommodation is provided for women and their children who are in crisis due to violence and/or abuse.

Kaushee's Place maintains a home-like atmosphere where safety is the first priority. Women and their children can stay in the transition home for up to 30 days.

Second-stage housing is available for women who need independent housing with some support, for up to six months.

Kaushee's Place offers support, listening and referral services to inform women of their options. For support and advocacy, the staff can accompany women to appointments.

A child care worker is available to support women and their children dealing with the effects of abuse.

Silent and Invisible is a program that responds to the needs of older abused women (50+) who may require extra support and assistance to overcome specific barriers.

Referrals will be made to other agencies as needed.

Confidentiality

Services at Kaushee's Place are confidential. No information about clients is released to anyone without the client's permission.

KIDS' HELP PHONE/ JEUNESSE J'ECOUTE

(non-profit community agency)
439 University Avenue, Suite 300
Toronto, Ontario M5G 1Y8
(416) 586-5437
(416) 586-0651 (fax)
toll free for kids 1-800-668-6868
http://kidshelp.sympatico.ca
info@kidshelp.sympatico.ca

Services provided

This non-profit organization provides bilingual telephone counselling, information and referral services to children (ages four to 19 years) needing help on a wide variety of problems, issues and concerns.

The service is staffed by paid professional counsellors and is available free of charge to children anywhere in Canada, 24 hours a day, 365 days a year. It is a completely confidential and non-traceable service.

KWANLIN DÜN FIRST NATION

(Yukon First Nation)
35 McIntyre Drive (Kwanlin Dün First Nation Administration Building)
Whitehorse, Yukon Y1A 5A5
633-7800
668-5057 (fax)

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday
Individual programs and services are available at other times.

Services provided

The First Nation Health and Social Departments include social services, health services and child care. These services are, in part, directed towards reducing family violence.

Home visits
The health centre provides special services to families where children may be at risk, families where abuse may be occurring, and situations where elders may be at risk. These families are visited frequently (weekly to daily), depending on the perceived risk to the family. These visits are social as well as professional, and provide supportive counselling and encouragement to family members. Referrals to other resources within the community are made when required.

For more information, phone 668-7289

Well-baby clinics
The health centre holds a well-baby clinic every Thursday afternoon. Immunizations are given and the nurse provides information to parents on infant and toddler development, growth, safety and nutrition. This also can be done by appointment.

For more information, phone 668-7289

Ashea Head Start Program
The First Nation provides a culturally appropriate child care service. It provides parents of children who have been taken into care with a way to maintain family contacts through interaction with their children in a supervised environment. It also provides parents with opportunities to develop more parenting skills.

For more information, phone 393-3963

Child and Youth Support Services
This program is a home-visiting program designed to reach out to all families during pregnancy or at the time of birth. The program's goals are to promote healthy childhood growth and development, and to promote parent-child interaction with the hopes of building stronger families, reducing school dropout rates, and reducing and preventing crime, child abuse and neglect.

For more information, phone 668-7289

LAW SOCIETY OF YUKON

(professional organization)
202-302 Steele Street (T.C. Richards Building)
Whitehorse, Yukon Y1A 2C5
668-4231 (collect calls accepted from outside Whitehorse for Lawyer Referral Service)
667-7556 (fax)
info@lawsocietyyukon.com
www.lawsocietyyukon.com

Hours
9 a.m. to 5 p.m., Monday to Friday
(closed for lunch, 1 p.m. to 2 p.m.)

Services provided
Through the Lawyer Referral Service, the society provides the names of lawyers who offer up to a half an hour consultation for $30 (includes GST). The society issues a certificate to clients and payment is made directly to the lawyer's office.

Confidentiality
The service is confidential.

LINE OF LIFE ASSOCIATION OF THE YUKON

(non-profit community agency)
Box 31682
Whitehorse, Yukon Y1A 6L3
667-6945 (phone and fax)

Location
Greenwood Place (corner of Third Avenue and Lambert Street)

Hours
10 a.m. to 2 p.m., Monday to Thursday

Wheelchair accessible

Services provided
Line of Life is a personal emergency call system located in a person's home. If a client is unable to reach the telephone, help is available from the Line of Life, 24 hours a day, seven days a week.

MAINTENANCE ENFORCEMENT PROGRAM

(territorial government)
Department of Justice
Yukon Government
Box 2703 (J-3M)
Whitehorse, Yukon Y1A 2C6

Location
Andrew A. Philipsen Law Centre, Justice Building
2134 Second Avenue, main floor, Whitehorse
667-5437; toll free in the Yukon 1-877-617-5347
393-6989 (fax)

Hours
9 a.m. to 4 p.m., Monday to Friday

Wheelchair accessible from Third Avenue parking lot

Services provided
The Maintenance Enforcement program enforces agreements or court orders requiring support payments for a spouse or child. Original agreements must be filed with the court before they are enforceable. Court orders are automatically filed with the court, but clients must register with the Maintenance Enforcement Program in order to have their agreement or order enforced.

The program collects money from the paying parent, and then pays the money to the receiving parent. This eliminates the necessity for separated spouses to contact each other, which is useful in cases where abuse is, or has been, a factor. The program will vigorously attempt to

continued...

collect payment arrears, and can trace partners who owe money but who have "disappeared," however, the program cannot guarantee that funds will be collected.

Applicants should ensure that they have copies of their separation agreements and/or court orders. They will also be asked for such information as their partner's last address, property owned, and place of employment for tracing or garnishee purposes. Maintenance Enforcement staff will assist in filling out the necessary registration forms. Applicants are also required to provide continual and up-to-date information about the paying parent as well as about themselves.

Confidentiality

This service is completely confidential. File information will not be divulged to either party.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

(non-profit community agency)

Whitehorse office
(also services Carmacks, Teslin)
4071 Fourth Avenue, Whitehorse, Yukon Y1A 1H3
667-2970, main number and answering machine
collect calls accepted by all offices
633-3557 (fax)
yfsa@yfsa.yk.ca
www.yfsa.org
Wheelchair accessible

many rivers
COUNSELLING AND SUPPORT SERVICES

Hours
9 a.m. to 5 p.m., Monday to Friday
(closed from noon to 1 p.m.)

Services provided

Many Rivers is a private, not-for-profit, charitable agency that provides a range of counselling and support services to individuals, families and communities throughout the Yukon. Many Rivers' programs are constantly growing with the community's needs.

Counselling: Counselling is the main service at Many Rivers and may be for a single visit or many appointments. It is available for individuals, families, couples and groups. Staff is available to discuss your options and to answer questions and concerns. Services are confidential and the privacy of all clients is respected. Fees may apply.

Play therapy for children: Children can also receive counselling using a variety of talk and play therapy techniques specially designed for their age group.

Employee assistance programs: Programs are designed to assist the employee and/or their family members with problems that may arise (be they at work or elsewhere).

Family education: Many Rivers' family education programs aim to increase parents' confidence and ability to offer a supportive and healthy environment for their children. Availability of programs in each community varies; please call to inquire.

Programs and support groups include:

- *Life after Birth:* Offers a range of supports for women experiencing postpartum depression and anxiety.
- *Mothering Your Baby...The First Year:* An education and support group for new mothers with babies under one year. Provides an opportunity for mothers to talk about the ups and downs of mothering, and living and learning with a new baby.
- *Peer-led Mom's Groups:* A continuation of *Mothering Your Baby...The First Year.* Many Rivers provides a weekly meeting place for moms to get together until their children are actively crawling or walking.
- *Whitehorse Parent Support Group:* Open to all parents on a drop-in basis, this group is designed to meet the needs of high-risk parents, particularly those experiencing elevated levels of stress in their lives.
- *For the Sake of the Children I:* A workshop that assists parents in keeping their children's needs at the forefront during and after separation or divorce. Topics include children's needs, alternatives to court and parenting plans.
- *For the Sake of the Children II:* A continuation of the first workshop based entirely on communication skills parents can use to support their children through the separation and divorce experience.
- *Children in Transition:* A workshop to aid children in identifying and expressing their feelings around the divorce or separation of their parents.
- *Parents' Voices:* Provides support for First Nations individuals through drop-in parenting circles that meet bi-weekly over the lunch hour. Provided in partnership with Kwanlin Dün First Nation's Justice and Health departments.
- *Nobody's Perfect Parenting Program:* An educational and supportive workshop for parents of children from birth to five years of age.

• *Parent-Child Mother Goose Program:* A supportive, fun group experience for parents and their babies and/or young children that focuses on the pleasures and benefits of using rhymes, songs and stories.

• *Youth Outreach Program:* Offers a mobile, accessible counselling and advocacy service to street-involved and high-risk youth. Generally the youth are between the ages of 12 and 24 and are facing issues of homelessness, family violence, sexual assault, substance misuse, grief and trauma.

No Fixed Address Outreach Van: The goal of the outreach van is to minimize the short-term harmful effects of poverty, substance abuse and homelessness by providing services such as food, clothing, nursing, counselling, hygiene supplies and harm-reduction supplies.

Referral services

Community information

Lending library: The main library is located in the Whitehorse office. Titles can be lent out to all the communities.

Community offices

Dawson City office
(also serves Mayo and Pelly Crossing)
Waterfront Building, 2nd floor, Front Street
Box 595
Dawson City, Yukon Y0B 1G0
993-6455, collect calls accepted
993-6456 (fax)
yfsa-dawson@northwestel.net

Haines Junction office
(also serves Beaver Creek, Burwash Landing, Destruction Bay)
108 Auriol Street
Box 2109
Haines Junction, Yukon Y0B 1L0
634-2111, collect calls accepted
634-2333 (fax)
yfsa-haines@northwestel.net

Watson Lake office
Holt Agencies Building, 714 Adela Trail
Box 537
Watson Lake, Yukon Y0A 1C0
536-2330, collect calls accepted
536-7854 (fax)
yfsa_wtlk@northwestel.net

Process

When clients phone for an appointment in the Whitehorse office, the intake worker will ask for some information and set up a first appointment. Referrals are not necessary, but may come from other agencies.

Confidentiality

Services are confidential. Information about clients is not shared with, or requested from, other agencies unless the client gives permission in writing. The agency's policy is to report instances of child abuse, or situations where a child or others are at risk of abuse.

Counselling is available for children. Parental consent is required for children under 12 years of age. The ability of youth (over 12 years of age) to give their own consent is considered.

MENTAL HEALTH SERVICES

(territorial government)
Health and Social Services
Yukon Government
Box 2703 (4 HospRd)
Whitehorse, Yukon Y1A 2C6

Location
#4 Hospital Road, 2nd floor
Whitehorse, Yukon Y1A 3H8
667-8346
667-8372 (fax)

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided

Mental Health Services offers assessment and treatment services, including individual and group therapy, for individuals with a diagnosable mental illness. Assistance with managing depression, anxiety, schizophrenia and bipolar disorder are examples of the kinds of treatment provided by Mental Health Services.

Requests for marital counselling, help with parenting skills and substance abuse counselling are likely to be referred to other agencies, which offer specialized services for these problems.

Consultation
Consultative services include assessing mental health needs; planning, developing and evaluating mental health programs; training community service providers; and participating in activities promoting public awareness.

ROYAL CANADIAN MOUNTED POLICE (RCMP)

(federal government)
4100 Fourth Avenue
Whitehorse, Yukon Y1A 1H5
911 for emergency only
667-5551
393-6791 (fax)

Hours
24 hours daily

Wheelchair accessible

Services provided

Rural and Whitehorse detachments respond to family violence complaints and crises in basically the same manner.

Information
Officers can provide some basic information to the public on family violence.

Referrals
Officers can either refer victims to other agencies for help, or take them there. These agencies include Kaushee's Place or other safe houses, hospitals, health centres, Health and Social Services, and Victim Services.

Specialized services
A primary service offered by all detachments is emergency response to family violence complaints. Depending on the circumstance, investigation, follow-up and the arrest of, or search for, the accused may occur. The officers' immediate concerns include victim safety, child protection, and the collection and preservation of evidence; therefore, depending upon the age of the victim and the type of offence, the officer may involve a social worker and community medical personnel.

The Whitehorse RCMP has a specialized, two-person unit to investigate cases of historical sexual and domestic abuse. The Crimes Against Persons Unit investigates matters involving the abuse of children, older people, and people with disabilities, along with adult and child sexual assaults where there have been multiple victims or offenders. The services of the Crimes Against Persons Unit are available to all RCMP detachments in the Yukon.

Process

When a family violence incident is reported to the RCMP, an officer takes the victim's statement. If required, the victim is given immediate medical attention, counselling or shelter services. Any witnesses to the incident are interviewed.

If immediate medical attention for the victim is needed, and particularly if medical evidence must be collected (as in the case of child sexual assault), the officer may accompany the victim to the health centre or hospital. A nurse will receive the victim and assess the immediate medical needs.

If the victim is a child and the officer is concerned about the child's safety, a social worker will be contacted to arrange protection.

If the victim has been sexually assaulted, a medical examination will be provided to collect medical evidence which may be needed if the case proceeds to court. If possible, the officer will remain at the medical centre (but not in the examination room) while the victim is receiving treatment and an examination. If there is a doctor in the community, the examination is conducted by the doctor, otherwise by a nurse. Medical evidence collected is given to the officer in a sealed envelope and sent to a lab for analysis.

If the victim does not stay overnight in the medical centre, the RCMP may assist the victim in making arrangements to stay at a safe place.

Confidentiality

Information provided to the officer is confidential.

Yukon detachments

See community pages for local information.

	Emergencies	Non-emergency inquiries
Beaver Creek	862-5555	862-2677
Burwash Landing	634-5555.. (call Haines Junction)	634-2677
Carcross	821-5555	821-2677
Carmacks	863-5555	863-2677
Dawson City	993-5555	993-2677
Destruction Bay	634-5555.. (call Haines Junction)	634-2677
Faro	994-5555	994-2677
Haines Junction	634-5555	634-2677
Mayo	996-5555	996-2677
Old Crow	966-5555	966-2677
Pelly Crossing	537-5555	537-2677
Ross River	969-5555	969-2677
Teslin	390-5555	390-2677
Watson Lake	536-5555	536-2677

SALVATION ARMY

311 Black Street
Whitehorse, Yukon Y1A 2N1
668-2327
www.salvationarmy.ca

Services provided

The Salvation Army cares for people at their crisis point. In keeping with the philosophy of William Booth, the Salvation Army works to restore hope and dignity to those who might otherwise remain invisible in society.

Nightly, the Salvation Army provides 5,000 shelter beds for the homeless through a national network of 50 shelters and hostels, making it the single largest provider of shelter services in Canada.

In Whitehorse, in addition to a 10-bed shelter, emergency assistance is provided in the form of clothing, food, accommodation, life skills training and counselling.

SKOOKUM JIM FRIENDSHIP CENTRE

(non-profit community agency)
3159 Third Avenue
Whitehorse, Yukon Y1A 1G1
633-7680
668-4460 (fax)
sjfcfriends@northwestel.net
www.skookumjim.com

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday

Wheelchair accessible

Services provided

The Skookum Jim Friendship Centre is a "community house" with its resources directed at helping community residents.

The *Prenatal Nutrition Program* and the baby club promote and support the health of all women during their pregnancies, and support nursing mothers and their babies up to the age of one year. There are weekly drop-in sessions for participants.

The *Traditional Parenting Program* provides the necessary steps to contribute to improving the health and quality of life for First Nations people by teaching parenting practices and values through the knowledge of the elders.

By using a traditional and contemporary approach, the *Tan Sakwathan Youth Diversion Program* provides early intervention and healthier alternatives for First Nation youth and their families who come in conflict with the law. A family support worker interacts closely with the youth and their family to provide family support in the home.

The *Recreation Program* provides programs that reflect the well being of both rural and urban people, and supports initiatives of sport, recreation and culture that are important to maintaining community-based programs. Annually, this program hosts the Skookum Jim Rediscovery Wilderness Camp, the Folklore Show and other important healing initiatives.

The *Urban Multipurpose Aboriginal Youth Centre:* The vision of aboriginal youth is to identify, define and create opportunities. These should be conducive to individual and collective self-empowerment, identity, skills development and cultural enhancement. They should foster spiritual, emotional, mental and physical development. Programming includes youth cultural enrichment, introduction to computers, drum making, youth harvest camp, self-discovery camp, job occupational skills training and development, youth role model/mentorship, and youth leadership planning for the future.

The *Student Training and Financial Services Program* includes Work Life Job Skills, NWT Post-secondary Education, DIAND National Child Benefit Fund and the Aboriginal Human Resource Development Program.

Confidentiality

Discussions between the client and staff are private. The centre has a policy of total confidentiality regarding clients who access parenting skills and the diversion program.

TA'AN KWACH'AN COUNCIL HEALTH AND SOCIAL PROGRAM

(Yukon First Nation)
117 Industrial Road
Whitehorse, Yukon Y1A 2T8
668-3613
668-3465 (fax)

Services provided

The Ta'an Kwach'an Council currently provides members with alcohol and drug referral and referral to counselling services under the National Native Alcohol and Drug Addiction Program (NNADAP).

The Ta'an Kwach'an Council offers a health care program and a prenatal nutrition program focussing on tradition and culture as a foundation for health and wellness.

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A youth recreation worker provides activities for healthy alternatives for children and youth.

In addition, throughout the year, the council offers a variety of workshops for its members. These workshops are advertised through the Ta'an Kwach'an Council newsletter. Members can ensure that they are on the current mailing list by phoning the office.

A health and social advisory committee has been created to ensure consultation on government policies and programs. The committee offers peer counselling and a referral service, plus support for victims or families of victims of abuse.

Process
A client may visit the office or call for an appointment.

Confidentiality
Discussions between the client and staff are confidential. Clients are asked to sign a release of confidential information upon referral to treatment services. The council does not have a policy on reporting disclosures of sexual or physical abuse.

TEEGATHA'OH ZHEH

(non-profit community agency)
108C Copper Road
Whitehorse, Yukon Y1A 2Z6
668-4471
633-3128 (fax)
tozzero@internorth.com

Services provided
Teegatha'Oh Zheh provides support to adults with intellectual disabilities. The organization is based on values of respect, freedom of choice, dignity, quality of life and safety. Service delivery is based on individual plans which are developed from a strengths-based perspective, and based on individual interests.

The residential program provides 24-hour support to individuals in their own homes.

Open Doors offers a recreational afternoon program for individuals residing in the community, and a morning training and leisure program for the residential participants.

In Step is a full-day program provided to individuals residing in the community. It is based on individual programming in the areas of training (job and life skills), literacy, supported employment and recreation.

TEEN PARENT CENTRE

(non-profit and territorial government)
Box 32077
Whitehorse, Yukon Y1A 5P9

Location
1001 Lewes Boulevard (beside F.H. Collins Secondary School)
Whitehorse
667-3421 or 667-TEEN (8336)
667-3423 (fax)

Hours
8 a.m. to 3:30 p.m., Monday to Friday, September to June

Services provided
The Teen Parent Centre is funded by the departments of Education and Health and Social Services, as well as a non-profit society. The program allows young people of school age to continue or renew public school studies with as little interruption as possible during pregnancy and/or parenting.

The teacher-director and support staff provide personal and academic counselling on site. Support from other agencies such as Public Health and Child Development Centre is offered.

The *Healthy Moms Healthy Babies* (HMHB) program at the centre is for all pregnant and parenting teens. You do not have to be in school to take part. The program provides nutritional support and guidance (including food vouchers), information about pregnancy and parenting, help with breastfeeding, group activities, cooking sessions and more. The HMHB program is also available during the summer months on an outreach basis. The coordinator for this program is a registered nurse.

Child care and transportation are available.

Referrals are made to other counselling agencies upon request.

Confidentiality
Confidentiality is ensured. Reporting of cases of suspected child abuse is required under the *Child Care Act* and the *Education Act*, both of which govern the operations of the centre.

VICTIM SERVICES AND FAMILY VIOLENCE PREVENTION UNIT

(territorial government)

Department of Justice
Yukon Government
Box 2703 (J-7)
Whitehorse, Yukon Y1A 2C6

Location

301 Jarvis Street, Whitehorse
667-3581, Family Violence Prevention Unit
667-8500, Victim Services
toll free in the Yukon 1-800-661-0408, ext. 3581 or 8500
393-6240 (fax)
Dawson City: 993-5831, Community Victim Services
Watson Lake: 536-2541, Community Victim Services
victimservices@gov.yk.ca
fvpu@gov.yk.ca

Hours

8:30 a.m. to 5 p.m., Monday to Friday
Counselling sessions may be scheduled in the evening by appointment. Group sessions are usually offered in the evening.

Wheelchair accessible

Services provided

The Unit consists of five programs: *Community Victim Services, Spousal Abuse Program, Women's Program, Sexual Offenders Risk Management Program,* and *Domestic Violence Treatment Option Children Who Witness Violence Program.*

Community Victim Services: Community Victim Services provides assistance and advocacy to victims, some of whom are going through the court system and are dealing with issues of domestic violence, sexual assault or stalking. Assistance provided by Victim Services workers and counsellors in the Women's Program through individual and group work addresses personal safety, reducing isolation, increasing the woman's awareness of her rights, the impact of abuse on the woman and her children, education about the dynamics of abuse, and moving from the position of victim to a place of personal power.

Community Victim Services workers work in partnership with the RCMP and the judicial system. They provide crisis intervention, support, information, advocacy and referrals for clients. Assistance may include court preparation, attending meetings with the Crown, supporting a client with a peace bond application, support in applying for an *Emergency Intervention Order* or *Victim Assistance Order* under the *Family Violence Prevention Act* (FVPA) or help in preparing a victim impact statement, which outlines the emotional, physical and/or financial loss a victim may have suffered and assists the victim when they are presenting information in court and at hearings.

Spousal Abuse Program: Individual and group counselling promotes changes in behaviour and helps support healthy choices. The Spousal Abuse Program assists men and women who have been ordered by the court to attend as part of their sentence, or who have come on their own initiative.

Abusers are offered individual and group counselling to learn how to break the cycle of violence in their lives.

The program's intervention goals are to address victims' safety and to assist abusers to take responsibility for their abusive behaviours. Counselling for abusers addresses issues of power and control within relationships, and holds abusers accountable for their behaviour. Abusers are supported in learning to be non-abusive and to participate in healthy relationships.

The men's program lasts a minimum of 12 weeks. People can refer themselves or be referred by someone else by calling 667-3581 and asking to speak to a counsellor. The women's anger and violence program is an open-ended therapeutic group.

Women's Program: Counselling helps to reduce the impact of trauma and can increase options for women who are experiencing abuse in their intimate relationships. The Women's Program offers both individual and group counselling services to individuals dealing with trauma and to women who are victims of domestic abuse. Domestic abuse includes physical, sexual, verbal and emotional abuse within an intimate relationship. The major program objective is to promote the safety of women and their children. Through counselling, women are able to examine the role and effect of violence in their lives. They have the opportunity to develop new skills in order to regain some power in their lives, develop a sense of personal identity, increase and restore their self-esteem and heal from unresolved issues.

Individuals can access these services by calling 667-8500 and asking for assistance. They can also be referred by other professionals.

DVTO Children Who Witness Violence Program: The Domestic Violence Treatment Option (DVTO) Court *Children Who Witness Violence Program* is an initiative offered by Victim Services Unit, Department of Justice. It offers individual and group counselling services to children and youth whose parents are involved with the Domestic Violence Treatment Option Court. It also involves the

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parents and caregivers of the children and youth. The group component of the program is called the *O.W.L.S. (Our Way of Living Safely)* group. The group runs for 12 weeks and includes topics such as stress management techniques, anger, safety planning, boundaries, feelings, violence, protecting yourself, trusting your instincts and helpers/supports.

Sexual Offenders Risk Management Program: This program assists sexual offenders to identify and effectively reduce the risk factors that cause them to sexually offend. Cognitive behavioural psychotherapy is combined with extensive monitoring and supervision in order to reduce the likelihood of re-offence. Risk management teams, consisting of formal and informal resources, review the offender's risk factors, with the offender, on a regular basis and assist the offender to make healthy choices. Community and victim safety are priorities.

This program has an outreach worker who serves as a liaison with the community through the risk management teams, and provides services for developmentally delayed sexual offenders.

Education

Awareness is the first step toward change and preventing violence.

Outreach program: Staff at the Victim Services and Family Violence Prevention Unit are available in Whitehorse and in the communities to respond to requests for information, workshops and training. Responses can be in the form of school presentations, counselling, offender assessments, or consultation and training for professionals in the field.

Individual counselling is offered to victims, survivors and offenders, as well as to family members and friends. The Unit also offers support and advocacy for victims and referral to other services, as appropriate.

Community outreach: Education and training facilitators are available for workshops and presentations to professional organizations and community groups, as well as for training. The Unit also offers community support for establishing local programs to prevent family violence.

Family Violence Prevention Act

The *Family Violence Prevention Act* is territorial legislation that focuses on the victim by offering three protective court orders that provide several ways in which victims can receive help.

An *Emergency Intervention Order* can have an abusive person removed from the home. A *Victim's Assistance Order* can provide longer-term help. A *Warrant of Entry* can authorize a police officer to enter a residence, assist or remove the victim, and search the house for signs of violence to use as evidence.

The RCMP and Victim Services workers can provide further information on the various orders. Call your local RCMP detachment (see page 16 for phone numbers) or Victim Services at 667-8500 or toll free at 1-800-661-0408, extension 8500. (All calls are confidential.)

Confidentiality

All programs provided by Victim Services and Family Violence Prevention Unit are confidential. Unit staff will report incidents of child abuse and/or risk situations to Health and Social Services.

VICTIMLINK

(provincial government)
Information Services Vancouver
toll-free 1-800-563-0808
604-660-9415 (fax)
For deaf or hard of hearing callers: TTY 604 875 or 85 (collect calls accepted) or text 604 836-6381
www.vcn.bc.ca/isv/victims.html

Hours

24 hours daily

Services provided

VictimLINK is primarily a B.C.-based telephone help line for victims of family and sexual violence, and all other crimes. Users may call the toll-free line or submit a question via fax or through an e-mail form on the website. This confidential service is available to Yukon residents.

Certified specialists provide information and referrals to all victims of crime, and crisis support to victims of family and sexual violence, including sexual assault, violence in relationships, elder abuse, and adult survivors of physical or sexual abuse.

Staff connect people to a network of community, social, health, justice and government resources, including victim services, transition houses, and counselling resources. They also provide information on the justice system, relevant federal and provincial legislation and programs, crime prevention, safety planning, protection order registry, and other resources as needed.

VictimLINK provides service in 130 languages, including 17 North American aboriginal languages.

VICTORIA FAULKNER WOMEN'S CENTRE

(non-profit community agency)

303 Hanson Street
Whitehorse, Yukon Y1A 1Y9
667-2693
667-7004 (fax)
vfwc@northwestel.net

Hours
9 a.m. to 5 p.m., Monday, Tuesday, Wednesday and Friday
3 p.m. to 9 p.m., most Thursdays
Special appointments can be arranged

Wheelchair accessible

Services provided

The Victoria Faulkner Women's Centre operates as a drop-in, resource and referral centre. In addition, staff and volunteers run several programs at various times during the year.

The woman's advocate assists women seeking information or support to access programs available in the Yukon.

The centre has information on family violence, abuse survival, women and children's health and more.

Confidentiality

No client files are kept by the centre staff. Incidents of child physical and sexual abuse will be reported to Family and Children's Services or the RCMP.

WHITEHORSE CORRECTIONAL CENTRE

(territorial government)

Department of Justice
Yukon Government
Box 2703 (J-4)
Whitehorse, Yukon Y1A 2C6

Location
25 College Drive, Whitehorse, Yukon Y1A 5B6
393-7200
393-6208 (fax)

Wheelchair accessible

Services provided

The Whitehorse Correctional Centre offers programs that provide offenders with the opportunity to address their offending behaviours and the root causes that lead them to criminal activities. The centre operates on the philosophy that offenders are ultimately responsible for their behaviour and that they must address the factors that resulted in their incarceration. A victim-centred approach to case management works towards reducing the risk to the victim or victims during the period of incarceration, and later, when the offender is released into the community. The victim-centred approach within corrections is a means of ensuring that the impact the offender had on a victim is taken into account prior to any decision being made about an offender's case.

Programs offered
- Substance Abuse Management Program
- Anger Management Program
- Commitment to Change Program
- Violence Prevention Program
- educational programs
- Yukon Learn literacy programs

Services and other activities
- First Nations cultural programs and activities
- Alcoholics Anonymous meetings
- Narcotics Anonymous meetings
- medical services
- mental health services
- Council of Yukon First Nations pre-release planning
- Chaplain services
- Christian Fellowship meetings
- spiritual counselling
- work programs
- recreation activities
- arts and crafts
- library
- canteen

WHITEHORSE GENERAL HOSPITAL

5 Hospital Road
Whitehorse, Yukon Y1A 3H7
393-8700
393-8771 (fax)
www.whitehorsehospital.ca

Hours
24 hours daily

Wheelchair accessible

Services provided

The hospital provides confidential emergency treatment and acute care to victims of family violence.

Process

Victims of family violence who come to the emergency department are provided with emergency treatment and care, as well as information on resources for help and

continued...

support in the community. Gender-appropriate physicians can be arranged.

Upon request, a victim services worker can be with the victim during an examination and questioning to provide ongoing emotional support.

In all cases of suspected child abuse and/or neglect a social worker from the Department of Health and Social Services will be called immediately. The social worker may bring an RCMP officer. The social worker and/or the nurse will stay with the child throughout the examination and questioning. Gender-appropriate physicians can be arranged. It may sometimes be necessary to admit the child to the hospital. A parent or guardian is encouraged to stay with the child.

Confidentiality

Information provided to hospital personnel is strictly confidential, however, clients are advised that the RCMP and Health and Social Services will be notified in all cases of suspected child abuse and/or neglect.

WHITEHORSE HEALTH CENTRE

(territorial government)
Health and Social Services
Yukon Government
9010 Quartz Road
Whitehorse, Yukon Y1A 2Z5
667-8864
393-6407 (fax)

Hours
8 a.m. to 5 p.m., Monday to Friday
10 a.m. to noon, Saturday, immunization clinic for children only

Services provided

The Whitehorse Health Centre offers a wide range of public health services including pre- and post-natal care, mother and child programs, parenting groups, complete immunization needs including foreign travel immunizations, and programs for seniors.

The centre provides immediate support to individuals or families in crisis and will arrange referral to the victim's doctor, Whitehorse General Hospital, the RCMP, Kaushee's Place, Family and Children's Services or other appropriate community agencies.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

WHITEHORSE HOUSING AUTHORITY

(agency of territorial crown corporation)
410G Jarvis Street
Whitehorse, Yukon Y1A 2H5
667-5712
393-6386 (fax)

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Services provided

Urgent family requirements for shelter are taken into account in determining priority for housing units.

See page 28 for a description of the services offered by the Yukon Housing Corporation.

WHITEHORSE YOUTH CENTRE BOYS & GIRLS CLUB

(non-profit community agency)
6209 Sixth Avenue
Whitehorse, Yukon Y1A 1P1
393-2824
667-2108 (fax: please mark "Attention: Whitehorse Youth Centre")
whitehorseclub@bgcvic.org

Hours
3 p.m. to 9:30 p.m., Tuesday to Saturday

Services provided

The Whitehorse Youth Centre is a drop-in and games room for young people aged 12 to 18 years. Young people have the opportunity to socialise in a safe, supervised environment. Diversionary activities are provided as a positive recreational alternative to substance misuse. Referrals to counselling and other confidential services are provided by trained staff. All programs and services are youth-directed in nature.

Other services include:
- daily, after-school snack;
- afternoon tutoring;
- free phone;
- daily activities including arts and crafts, movie nights, dances;
- weekly health and lifestyle workshops;
- day trips and outdoor recreation;
- job board;
- cultural activities;
- community involvement projects;
- camping;
- regular guitar lessons; and
- regular snowboarding days.

WHOLE CHILD PROGRAM

(non-profit community agency)

Location
Whitehorse Elementary School
4181 Fourth Avenue
Whitehorse, Yukon Y1A 1J7
667-8676
393-2056 (fax)
cphodgin@yesnet.yk.ca
www.yesnet.yk.ca/schools/wes/whole_child.html

Hours
8 a.m. to 4 p.m., Monday to Friday
6:30 p.m. to 8 p.m., each Wednesday evening Whitehorse Elementary School is open
5:30 p.m. to 7 p.m., each Thursday evening Elijah Smith Elementary School is open

Fees
No cost to participants for any activities

Services provided

The Whole Child Program (WCP) is based on the beliefs that parents are their children's first, most important, and most influential teachers; that children are most successful when schools and families are mutually supportive; and that the earlier schools and families connect, the better for children. The program, available to any family in Whitehorse, works to lessen the stresses on families.

Whitehorse Elementary is home to the program, which is governed by an independent board with representatives from Health and Social Services, Education, the RCMP, Many Rivers and other non-profit organizations. There is a community room for workshops (free of charge to groups that support families in the community) and a family resource centre for parent information.

Wednesday evening programming includes open gym and computer lab, child care, a monthly family swim night, and transportation for downtown and Riverdale families.

Thursday evening programming includes open gym and computer lab as well as cooking and other classes.

WCP has cooking and craft nights for kids. In addition, there are parent and child workshops, such as stencilling, stained glass mosaics, gingerbread house building, scrapbooking, knitting, and warm weather cooking. Other school facilities are used as needed.

WCP publishes a monthly newsletter which is distributed to local schools and many non-profit and government organizations, and is available on-line.

WITNESS ADMINISTRATION PROGRAM

(territorial government)

Department of Justice
Yukon Government
Box 2703 (J-3)
Whitehorse, Yukon Y1A 2C6

Location
Andrew W. Philipsen Law Centre
Justice Building, 2134 Second Avenue, main floor, Whitehorse
667-8095; toll free in the Yukon 1-800-661-0408, ext. 8095
outside the Yukon, call collect 1-867-667-8095
393-6212 (fax)
doris.kerr@gov.yk.ca
www.justice.gov.yk.ca/prog/cs/wit/witness.html

Hours
8 a.m. to 4 p.m., Monday to Friday

Wheelchair accessible from Third Avenue parking lot

Services provided

The Witness Administration Program provides information about court dates, subpoenas and the progress of trials to witnesses and the general public involved with the Supreme and Territorial courts of the Yukon in Whitehorse and on court circuit.

On request, court orientations are held prior to court dates. The coordinator shows people the courtroom and explains what happens during a trial and who the major players are. The coordinator will contact the Crown Attorney when witnesses cannot attend court on the scheduled date.

The coordinator makes travel arrangements for subpoenaed Crown witnesses who must attend court outside their community. Witnesses can contact the coordinator during office hours with any problems or concerns they may have. Services are available to all subpoenaed Crown witnesses who must appear in court.

Where appropriate, referrals are made to the Victim Services and Family Violence Prevention Unit.

WOMEN'S DIRECTORATE

(territorial government)

Yukon Government
Box 2703 (WD-1)
Whitehorse, Yukon Y1A 2C6

Location
1 - 404 Hanson Street, Whitehorse
667-3030; toll free in the Yukon 1-800-661-0408, ext. 3030
393-6270 (fax)
e.larose@gov.yk.ca
www.womensdirectorate.gov.yk.ca, www.stopviolenceinyukon.ca

Hours
8 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Services provided

The Women's Directorate's departmental objective is to support the Yukon government in its commitment to the economic, legal and social equality of women. Its role is to integrate gender considerations into government policy, legislation and program development by:

- consulting and collaborating with Yukon women to incorporate gender and diversity perspectives into government decision-making;
- providing leadership to all departments in analysing and evaluating policies, programs and legislation to ensure gender-equitable outcomes;
- building the capacity of departments involved in policy and program development to ensure they have the skills and information needed to do gender-inclusive analysis;
- providing effective public education on women's equality, health and violence prevention issues to ensure healthy families and communities; and
- providing research excellence and policy resources on women's economic security, health, violence and legal and social equality for the government and the public.

The directorate also:

- develops public education campaigns and produces publications and reports on issues affecting women today;
- works with women's groups, government departments and non-government organizations on specific projects;
- advocates for the right of women and children to live free of violence; and
- has a resource library, open to the public, which contains more than 200 videos and 2,800 books, periodicals and manuals relating to women's interests and concerns.

YOUTH ACHIEVEMENT CENTRE

(territorial government)

Youth Justice
Family and Children's Services
Health and Social Services
Yukon Government
Box 2703 (501)
Whitehorse, Yukon Y1A 2C6

Location
501 Taylor Street
Whitehorse, Yukon Y1A 1T7
667-3759; toll free in the Yukon 1-800-661-0408, ext. 3759
667-3799 (fax)
yac@gov.yk.ca

Services provided

The Youth Achievement Centre (YAC) offers a variety of programs for 12- to 17-year-old young persons and youth-at-risk who may not be participating in school or working full-time. Programs are offered during the day and early evening. All activities start and finish at the Youth Achievement Centre.

The following programs are offered on a quarterly basis but not all programs are offered each quarter. Contact YAC for the programs currently being offered.

Community support project: Helps youth complete community service hours and restitution.

Recreation and fitness: Highlights the importance of fitness and nutrition on one's daily life. May include activities such as skiing, swimming, fitness training, hiking and biking.

Lunch and noon-time drop-in: Provides lunch as well as access to various activities.

Crime Cycle Awareness: Uses an educational approach to explain to participants the factors that contribute to anti-social and inappropriate behaviour. The information is then used by each youth to develop a personal relapse prevention plan. Youth must finish this plan in order to complete the program.

Woodworking: Offered as a co-ed day or after-school program. It offers a positive, structured environment for hands-on skill development. Work schedules are designed to fit the needs and abilities of individual participants, with time commitments from one half day per week up to four days per week. The workshop works best for youth who are available to participate for at least six consecutive weeks.

Education outreach: This program is a collaborative effort between YAC and the Department of Education. Youth at YAC who are unable to attend school for various reasons

may be interested in connecting with a teacher a few times a week or working towards a plan to reintegrate into school.

Arts night: Explores a variety of mediums in a relaxed atmosphere.

Let's Talk Drugs: Is a secondary prevention and education program offering general information on alcohol and other drugs.

Anger management: Uses an educational treatment approach to train young people in skills needed to manage anger and other emotions associated with the occurrence of aggression and anti-social behaviour. The program involves ten 1.5-hour sessions. There is a pre-intake assessment for each participant.

Set in Motion: A self-esteem program.

Various summer camps: Offers female, male and co-ed camps.

Young Men's Sports: Focuses on attendance, participation, comprehension and fair play. Recreational activities include floor hockey, basketball, bowling, indoor soccer, movies, weight training and archery. Outdoor activities take place weather permitting.

Young Women's Group: Focuses on fun and participation, and providing a safe and supportive environment. Activities include movies, bowling, silk screening, candle-making, stained glass, games, and outdoor activities, weather permitting. Issues explored include abuse prevention, stress and frustration, self-awareness and feeling good about oneself, communication, exercise and diet.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

YOUTH DIRECTORATE

(territorial government)

Executive Council Office
Yukon Government
Box 2703 (A-BYTE)
Whitehorse, Yukon Y1A 2C6

Location
4141A Fourth Avenue, Whitehorse
667-8213; toll free in the Yukon 1-800-661-0408, ext. 8213
393-6341 (fax)
gord.kurzynski@gov.yk.ca

Services provided

The mandate of the Youth Directorate is to develop a process to maintain a network of youth and youth service providers that will identify and address the needs and concerns of all Yukon youth.

Under this mandate, the Youth Directorate:

- co-manages a store-front office where youth can get information and support for a variety of issues;
- provides financial resources and support to three key Whitehorse youth service providers (Bringing Youth Towards Equality, Youth of Today Society, and Whitehorse Youth Centre Boys & Girls Club);
- provides financial resources, through Crime Prevention Yukon, for the *Winter Activities Program*. This program funds all rural Yukon communities and Kwanlin Dün to provide activities, training and employment for Yukon youth;
- provides funding to selected communities for summer activities through the Community Youth Activities Program;
- organizes a workshop for community youth to train them on how to offer programming in their communities; and
- keeps involved with steering committees and meetings which are established to address issues that affect Yukon youth. This includes the *Whitehorse Planning Group on Homelessness, Skills Link Youth Project, Summer Leadership Program* and *Youth Network Group*.

YOUTH HIGH RISK TREATMENT PROGRAM

(formerly Youth Sex Offender Treatment Program)

(territorial government)

Family and Children's Services
Health and Social Services
Yukon Government
Box 2703 (H-9)
Whitehorse, Yukon Y1A 2C6

Location
728 Range Road, Whitehorse
667-3616; toll free in the Yukon 1-800-661-0408, ext. 3616
393-6276 (fax)
cathy.deacon@gov.yk.ca

Services provided

This program provides assessments and group, individual and family counselling to sexually abusive and violent youths (12 to 20 years of age) and their families. The co-ordinator of the program will determine appropriate referrals to the program.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

YOUTH OF TODAY SOCIETY

Blue Feather Youth Centre

(non-profit community agency)

2157 Second Avenue
Whitehorse, Yukon Y1A 1C6
633-9687
www.youthoftodaysociety.com

Hours
Drop-in: 3 p.m. to 8 p.m., Monday to Friday
Office: noon to 8 p.m., Monday to Friday

Wheelchair accessible

Services provided

The Youth of Today Society provides a safe, nurturing environment for youth at risk, assisting in their physical, emotional, mental and spiritual growth by offering the following programs:

- *Blue Feather Youth Centre:* Youth drop-in centre, feeding program, computers, internet access, pool and movie nights;
- *Health and Justice Services:* youth advocate, court support worker and youth counsellor;
- *Arternative View:* art and music workshops, youth art gallery and community building mural project; and
- *Sign Monkey:* arts and technology training and job creation program for graphic arts, sign-making and web design.

Youth between 15 and 23 years of age are encouraged to participate.

YOUTH PROBATION

(territorial government)
Family and Children's Services
Health and Social Services
Yukon Government
Box 2703 (H-9A)
Whitehorse, Yukon Y1A 2C6

Location
305 Lambert Street, Whitehorse
667-3610; toll free in the Yukon 1-800-661-0408, ext. 3610
667-3620 (fax)

Services provided

Youth Probation provides support and supervision to youth and support to families, victims and the community through Case Management.

Clients are youth — 12 to 17 years old — on pre- and post-charge extra-judicial measures, probation, attendance sentences, intensive support and supervision, and custody and supervision orders, in accordance with the federally legislated *Youth Criminal Justice Act*.

Youth Probation coordinates a community *Youth Justice Panel* (YJP). YJP consists of representatives from the RCMP, federal crown, defence counsel, Victim Services, Council of Yukon First Nations, Department of Education, and other agencies involved in delivering diversion programs to youth.

YJP meets weekly to discuss cases before they go to court. YJP members explore appropriate services for youth and make recommendations to suitable extra-judicial measures programs in Whitehorse.

Youth Probation offers risk assessment and management and can be referral agents to other community resources. It also provides intensive support and supervision, as an alternative to custody, for youth who are at high risk to re-offend.

Confidentiality

Confidentiality is a priority, however, social workers, child care workers, teachers, physicians and nurses are required to report danger to children.

YUKON ABORIGINAL WOMEN'S COUNCIL

(non-profit community agency)
103-307 Jarvis Street
Whitehorse, Yukon Y1A 2H3
667-6162
668-7539 (fax)
yawc@yknet.ca

Hours
9 a.m. to 4 p.m., Monday to Friday

Services provided

The Yukon Aboriginal Women's Council's mandate is to deal with issues relevant to Yukon First Nations women and to respond to, and support, activities concerning the rights of all First Nations people. Women in the communities who are experiencing violence can contact the council and will be directed to appropriate services.

YUKON COUNCIL ON AGING

Seniors Information Centre

(non-profit community agency)
4061B Fourth Avenue
Whitehorse, Yukon Y1A 1H1
668-3383
668-6745 (fax)
ycoa@yknet.yk.ca

Hours
9 a.m. to 1 p.m., Monday to Friday

Services provided

Clients may drop in, telephone, or be referred through other agencies. The centre will refer clients to other agencies for assistance regarding family violence. The coordinator does not provide a crisis counselling service.

Confidentiality

All information provided to the coordinator is confidential and is not shared with other agencies unless requested by the client.

YUKON COUNCIL ON DISABILITY

(non-profit community agency)
Box 31415
Whitehorse, Yukon Y1A 6K8

Location
4194B Fourth Avenue, Whitehorse
668-6703
393-4992 (fax)
yukoncod@northwestel.net
www.ycod.yk.ca

Hours
9 a.m. to 5 p.m., Monday to Friday

Services provided

The Yukon Council on Disability (YCOD) helps people with disabilities prepare for, obtain, and keep employment or self-employment. The council assists them in obtaining wage subsidies; modifying job duties and workspace for accessibility; and purchasing equipment to assist in performing specific tasks or duties. YCOD also offers clients access to its computer lab and help to complete resumes.

YCOD also provides information on disability issues and is available to support people with disabilities in their various life needs, including access to education and advocacy.

Confidentiality

Confidentiality is assured.

YUKON GOVERNMENT

Box 2703
Whitehorse, Yukon Y1A 2C6
667-5811; toll free in the Yukon 1-800-661-0408

Health and Social Services (see page 10)

- **Alcohol and Drug Services (see page 1)**
- **Child Care Services (see page 4)**
- **Children's Assessment and Treatment Services (see page 5)**
- **Community Health Facilities (see page 5)**
- **Family and Children's Services (see page 8)**
- **Health Promotion Unit (see page 10)**
- **Healthy Families (see page 11)**
- **Mental Health Services (see page 15)**
- **Whitehorse Health Centre (see page 22)**
- **Youth Achievement Centre (see page 24)**
- **Youth High Risk Treatment Program (see page 26)**
- **Youth Probation (see page 27)**

Justice (see page 11)

- **Adult Probation Services (see page 1)**
- **Domestic Violence Treatment Options Court (see page 7)**
- **Family Law Information Centre (see page 9)**
- **Maintenance Enforcement Program (see page 13)**
- **Victim Services and Family Violence Prevention Unit (see page 19)**
- **Whitehorse Correctional Centre (see page 21)**
- **Witness Administration Program (see page 23)**

Women's Directorate (see page 24)

Yukon Housing Corporation (see page 28)

YUKON HOUSING CORPORATION

(territorial crown corporation)
Box 2703
Whitehorse, Yukon Y1A 2C6

Location
Head office: 410H Jarvis Street, upstairs, Whitehorse
667-5759; toll free in the Yukon 1-800-661-0408, ext. 5759
667-3664 (fax)
www.housing.yk.ca

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Process

Yukon Housing Corporation's social housing program is for individuals, families and seniors who cannot secure

affordable, adequate and suitable housing on the private housing market. Social housing units are located in Whitehorse and in nine rural Yukon communities (see list below).

Applicants must meet eligibility criteria.

Housing offices can provide confidential advice and assistance in assessing an applicant's eligibility and personal circumstances. Yukon Housing Corporation recognises that some applicants, such as victims of violence and abuse, have needs and situations which require priority consideration. Yukon Housing Corporation is sensitive to these needs and will make every effort in providing housing assistance for individuals and families in these situations.

Confidentiality

Information provided on an application for housing is confidential and is not released to other agencies.

Housing offices

See community pages for more information.

Carcross Housing Association	821-4281
Carmacks Housing Association	863-6411
Dawson City Housing Association	993-5478
Faro Housing Association	994-3113
Haines Junction Housing Association	634-2202
Mayo/Pelly Crossing Housing Association	996-2358
Ross River Housing Association	969-2347
Teslin Housing Association	390-2024
Watson Lake Housing Association	536-7304
Whitehorse Housing Authority	667-5712

YUKON LEGAL SERVICES SOCIETY (LEGAL AID)

(legislated society)

Suite 203, 2131 Second Avenue, Whitehorse, Yukon Y1A 1C3
667-5210; toll free in the Yukon 1-800-661-0408, ext. 5210
667-8649 (fax)
administration@legalaid.yk..ca
www.legalaid.yk.ca

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Services provided

The Yukon Legal Services Society (Legal Aid) is a non-profit organization that may provide the services of a lawyer to any Yukon resident who cannot afford to have a lawyer represent them.

Eligibility for Legal Aid is determined through an application interview with the Legal Aid Intake Coordinator.

Legal Aid assistance in the Yukon is generally limited to criminal, family, wardship, or mental health matters.

In communities outside of Whitehorse, courtworkers can assist people wishing to apply for Legal Aid.

YUKON PUBLIC LEGAL EDUCATION ASSOCIATION (YPLEA)

(non-profit community agency)

c/o Yukon College
Box 2799
Whitehorse, Yukon Y1A 5K4

Location

Yukon College Library
Law Line, 668-LAWS (668-5297),
toll free in the Yukon 1-866-667-4305
668-5541 (fax)
yplea@yukoncollege.yk.ca
www.yplea.com

Hours

8:30 a.m. to 4:30 p.m., Monday, Wednesday, Thursday, Friday
(closed for lunch, noon to 1 p.m.)
8:30 a.m. to noon, Tuesday

Wheelchair accessible

Services provided

The purpose of YPLEA is to provide information about the law to the public. It does not give legal advice.

Law Line

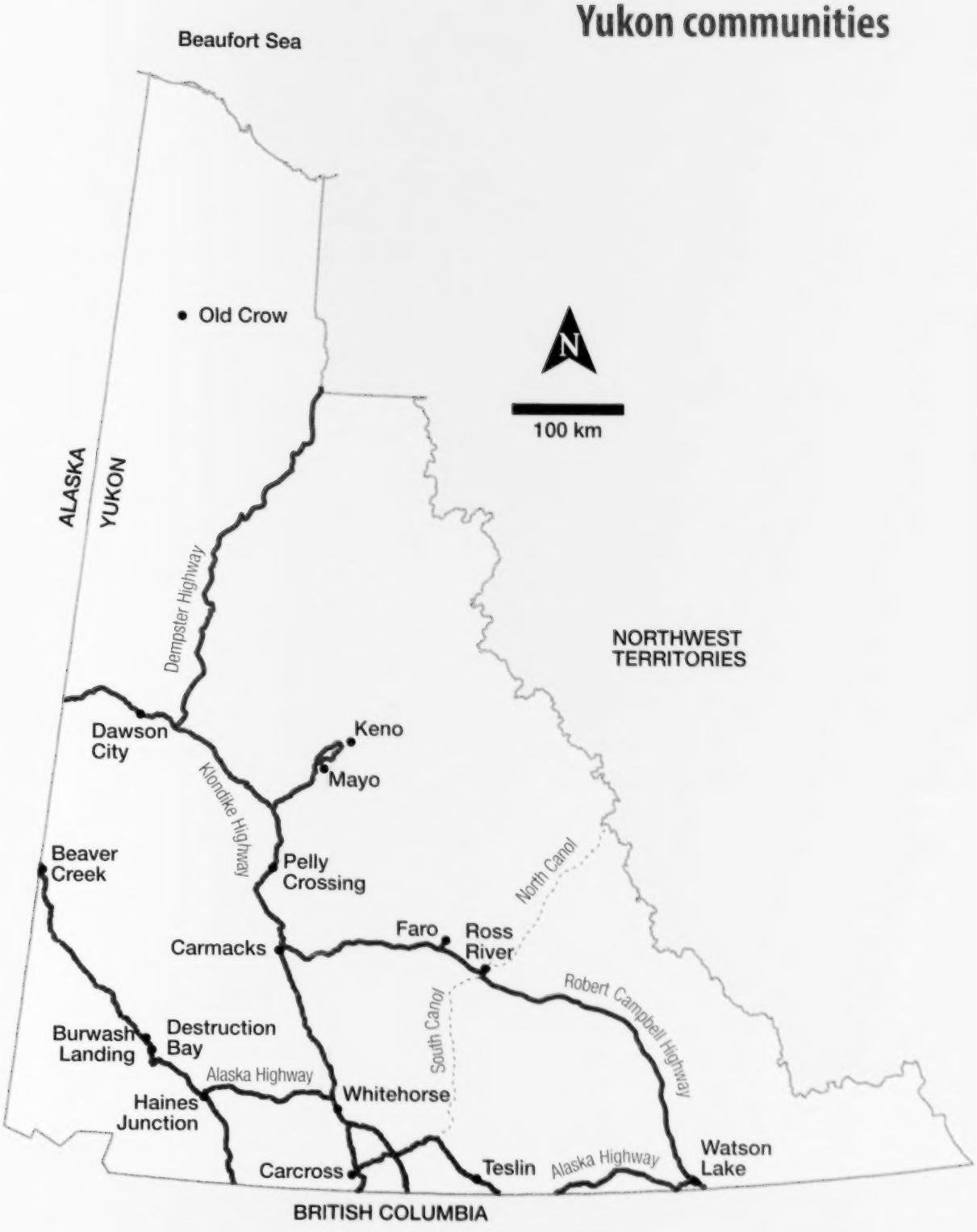
This free telephone service provides Yukoners with information about the law and legal system. Where family violence is involved, for example, the service could tell the client what a peace bond is and how to apply for it or how to apply for custody of children.

Resource materials and workshops

Upon request, the association puts on public workshops, lectures and media series on law-related topics. It has also produced a series of easy-to-read information pamphlets including "Splitting Up" and "How to Help a Friend Who's Hurting." YPLEA also produced the "Women Can't Be Beat" information package and video.

Confidentiality

The service is confidential. It is not necessary to give a name on the Law Line.


Yukon communities
Beaufort Sea
Old Crow
N
100 km
ALASKA
YUKON
Dempster Highway
NORTHWEST TERRITORIES
Dawson City
Keno
Mayo
Klondike Highway
Beaver Creek
Pelly Crossing
North Canol
Faro
Ross River
Carmacks
Robert Campbell Highway
South Canol
Burwash Landing
Destruction Bay
Alaska Highway
Whitehorse
Haines Junction
Watson Lake
Carcross
Teslin
Alaska Highway
BRITISH COLUMBIA

SERVICES IN THE COMMUNITIES

BEAVER CREEK

ABORIGINAL COURTWORKERS

Beaver Creek is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 6 for a description of the services offered by Aboriginal Courtworkers.

HEALTH FACILITY

General Delivery, Beaver Creek, Yukon Y0B 1A0
862-4444
862-7909 (fax)

Hours
9:30 a.m. to 5 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Beaver Creek, contact the Haines Junction office. Phone 634-2111 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Beaver Creek is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

General Delivery, Beaver Creek, Yukon Y0B 1A0
862-2677, emergency 862-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Worker
Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Beaver Creek is served by the social worker from the Haines Junction office.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

WHITE RIVER FIRST NATION

(Yukon First Nation)
General Delivery, Beaver Creek, Yukon Y0B 1A0
862-7802
862-7806 (fax)
bsam@wrfn.yk.ca

A youth drop-in centre is operated by the First Nation. Phone for hours.

All phone numbers between Yukon communities must be preceded by 1-867.

Burwash Landing continued...

BURWASH LANDING

ABORIGINAL COURTWORKERS

Burwash Landing is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 6 for a description of the services offered by Aboriginal Courtworkers.

KLUANE FIRST NATION

(Yukon First Nation)

Administration Services
Box 20, Burwash Landing, Yukon Y0B 1V0
841-4274
841-5900 (fax)
kluanefn@yt.sympatico.ca

Wheelchair access to main floor office

Health and Social Programs Department
Box 23, Burwash Landing, Yukon Y0B 1V0
841-4616
841-5502 (fax)
kluanefn@yt.sympatico.ca

Wheelchair access to Health and Social Programs Department office

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided

The First Nation Health and Social Programs Department provides referrals and information about family violence as well as many other issues. Clients can come to the office or talk with workers during home visits. All of the health and social programs staff generally work closely together.

Confidentiality

Information given to the worker is confidential. Cases of child physical and sexual abuse may be reported to another agency according to each situation.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Burwash Landing, contact the Haines Junction office. Phone 634-2111 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Burwash Landing is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 5340, Haines Junction, Yukon Y0B 1L0
634-2677, emergency 634-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Worker
Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Regional offices offer information and access to all Social Services programs. *See page 10 for a list of these services.*

All phone numbers between Yukon communities must be preceded by 1-867.

CARCROSS

ABORIGINAL COURTWORKERS

Carcross is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 6 for a description of the services offered by the Aboriginal Courtworkers.

CARCROSS TAGISH FIRST NATION

(Yukon First Nation)

Box 140, Carcross, Yukon Y0B 1B0
821-3205, NNADAP worker
821-4802 (fax: please mark "Attention NNADAP worker")

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday;
special appointments after hours

Services provided

The NNADAP office provides counselling with mental health support as well as NNADAP staff, referrals, and transportation to Whitehorse for medical and legal appointments.

Confidentiality

Information provided to First Nation workers about family violence is confidential. Cases of child physical and sexual abuse reported to First Nation workers may be reported by the worker to another agency. However, each situation is considered separately.

Health and Social Programs

821-4810, director
821-4811 (fax)

Hours

8:30 a.m. to 4:30 p.m., Monday to Friday

Wheelchair access to main floor

Services provided

The staff provide information on family violence and referrals to other departments. Clients can come to the office or the staff will do home visits.

HEALTH FACILITY

Box 27, Carcross, Yukon Y0B 1B0
821-4444
821-3909 (fax)

Hours

8 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

The nurse also covers Tagish. A home care nurse is available. Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 126, Carcross, Yukon Y0B 1B0
821-4281
821-3806 (fax)

Hours

8:30 a.m. to 12:30 p.m. Tuesdays through Thursdays

See page 28 for a description of the services offered by the Yukon Housing Corporation.

PROBATION OFFICER

Carcross is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 129, Carcross, Yukon Y0B 1B0
821-2677, emergency 821-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Worker
Box 174, Carcross, Yukon Y0B 1B0
821-4301
821-4814 (fax)

The Carcross office is located next to Montana Manor.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

All phone numbers between Yukon communities must be preceded by 1-867.

CARMACKS

ABORIGINAL COURTWORKERS

Northern Tutchone Tribal Council
c/o First Nation of Na-Cho Nyak Dün
Box 54, Mayo, Yukon Y0B 1M0
996-2820

See page 6 for a description of the services offered by Aboriginal Courtworkers.

HEALTH FACILITY

Box 230, Carmacks, Yukon Y0B 1C0
863-4444
863-6612 (fax)

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 124, Carmacks, Yukon Y0B 1C0
863-6411
863-6124 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

LITTLE SALMON CARMACKS FIRST NATION

(Yukon First Nation)

Box 135, Carmacks, Yukon Y0B 1C0
863-5576, office, Social Administrator and Community Health Representative
863-5606, NNADAP worker
863-5710 (fax)

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday

Services provided
The First Nation provides counselling, referral and information about family violence through the NNADAP worker, the Community Health Representative and the First Nation Social Administrator. Clients can come to the First Nation office or talk with workers during a home visit.

Confidentiality
Information given to the workers is confidential. Cases of child physical and sexual abuse may be reported to another agency according to each situation.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Carmacks, contact the Whitehorse office. Phone 667-2970 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Carmacks is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 133, Carmacks, Yukon Y0B 1C0
863-2677, emergency 863-5555

See page 16 for a description of the services offered by the RCMP.

SAFE HOUSE

Box 135, Carmacks, Yukon Y0B 1C0
863-3918, 863-5576
863-5710 (fax: please mark "Safe House")

Hours
24 hours a day, 7 days a week

This shelter for battered women and children provides counselling and referrals. All services are confidential.

SOCIAL SERVICES

Social Worker
Box 95, Carmacks, Yukon Y0B 1C0
863-5800
863-5817 (fax)

The Carmacks office, located in the Tatchun Centre, opposite the Carmacks Hotel, is the local area office for Carmacks and surrounding area.

Regional offices offer information and access to all Social Services programs. *See page 10 for a list of these services.*

All phone numbers between Yukon communities must be preceded by 1-867.

DAWSON CITY

ABORIGINAL COURTWORKERS

c/o Tr'ondek Hwech'in First Nation
Box 599, Dawson City, Yukon Y0B 1G0
993-5385

See page 6 for a description of the services offered by Aboriginal Courtworkers.

DAWSON CITY WOMEN'S SHELTER

(non-profit community agency)
Box 784 (313 Dugas Street), Dawson City, Yukon Y0B 1G0
993-5086 (24 hour crisis line open to everyone)
993-6235 (fax)
shelterdirector@northwestel.net

Hours
24 hours a day, 7 days a week

Services provided
This shelter, with a play area for children, is within easy walking distance of anywhere in the community.

The women's shelter offers:

- shelter, safety, support and information to women and children in crisis;
- referrals to other agencies in Dawson and Whitehorse;
- support for survivors of domestic violence and sexual assault;
- advocacy and outreach services;
- a resource library of books and videos on a variety of issues of interest to women; and
- a weekly child care program, *Kids Time*, Tuesdays and Wednesdays, 9:30 a.m. to 12:30 p.m.

Canada Prenatal Nutrition Program
993-5149
993-6832 (fax)
cpnpdawson@northwestel.net

The Women's Shelter also administers Health Canada's *Canada Prenatal Nutrition Program*. This program offers support and information to women and their families during pregnancy and up to six months after the baby's birth. Regular luncheons are held to promote resource and information sharing and support. Subsidies, including food, shelter and child care, are available to support women travelling to Whitehorse for delivery.

Process
Clients may drop in, phone or be referred to the women's shelter by another agency. Shelter workers can arrange for clients to be met or picked up and brought to the shelter.

Shelter workers can help clients find accommodation, medical attention, legal counsel, financial assistance, child care and other types of support or information.

Confidentiality
Information provided to shelter workers is confidential. The only exceptions to this are when workers are given permission to discuss the matter with other specified persons, or when the information is a disclosure of child abuse. In this case, workers are obliged to report this child abuse to the appropriate authorities.

HEALTH FACILITY

Box 10, Dawson City, Yukon Y0B 1G0
993-4444
993-5811 (fax)

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 305, Dawson City, Yukon Y0B 1G0
993-5478
993-5814 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

Dawson City continued...

All phone numbers between Yukon communities must be preceded by 1 867.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

Dawson City office
Waterfront Building, 2nd floor, Front Street
Box 595 Dawson City, Yukon
Y0B 1G0
993-6455, collect calls accepted
993-6456 (fax)
yfsa-dawson@northwestel.net
www.yfsa.org

Many Rivers provides a range of counselling and support services to individuals, families and communities throughout the Yukon.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

The Dawson City office also serves Mayo, Pelly Crossing, Elsa, Keno and the surrounding area. Call 993-5669.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 159, Dawson City, Yukon Y0B 1G0
993-2677, emergency 993-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Worker
Box 339, Dawson City, Yukon Y0B 1G0
993-5543
993-5076 (fax)

Regional offices offer information and access to all Social Services programs. *See page 10 for a list of these services.*

TR'ONDËK HWËCH'IN

(Yukon First Nation)
Box 599, Dawson City, Yukon Y0B 1G0
993-7149
993-6553 (fax)

Hours
flexible

Services provided
The First Nation has information about family violence, as well as a community support team, including a counsellor and outreach worker, who is available for support. The Tr'ondëk Hwëch'in can refer to other agencies in Dawson City. Clients may come to the office or talk with staff during home visits.

Confidentiality
Information provided to staff about family violence is confidential. Cases of child physical and sexual abuse may be reported to another agency, according to each situation.

All phone numbers between Yukon communities must be preceded by 1-867.

DESTRUCTION BAY

HEALTH FACILITY

General Delivery, Destruction Bay, Yukon Y0B 1H0
841-4444
841-5274 (fax)

Hours
9 a.m. to 5:30 p.m., Monday to Friday

The nurse also covers the Burwash Landing area. Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Destruction Bay, contact the Haines Junction office. Phone 634-2111 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Destruction Bay is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 5340, Haines Junction, Yukon Y0B 1L0
634-2677, emergency 634-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Worker
Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Destruction Bay is served by the social worker from the Haines Junction office.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

FARO

HEALTH FACILITY

Box 99, Faro, Yukon Y0B 1K0
994-4444
994-3457 (fax)

Hours
8:30 a.m. to 4 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

The nurse also covers Drury Creek. Monthly physician services are available in Faro. Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 149, Faro, Yukon Y0B 1K0
994-3113
994-3174 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

PROBATION OFFICER

Faro is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 310, Faro, Yukon Y0B 1K0
994-2677, emergency 994-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Service Worker
Box 148, Faro, Yukon Y0B 1K0
994-2749, 994-2789
994-2730 (fax)

Wheelchair accessible

The Faro office is located in the Solar Computing building.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

All phone numbers between Yukon communities must be preceded by 1-867.

HAINES JUNCTION

ABORIGINAL COURTWORKERS

Haines Junction is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 6 for a description of the services offered by Aboriginal Courtworkers.

CHAMPAGNE AND AISHIHIK FIRST NATIONS SOCIAL DEVELOPMENT DEPARTMENT

Dan Ku Ts'an Naji (Helping People Help Themselves)

(Yukon First Nation)

Box 5310, Haines Junction, Yukon Y0B 1L0
634-4221
634-3832 (fax)
dmoose@cafn.ca
www.cafn.ca

100-304 Jarvis Street, Whitehorse, Yukon Y1A 2H2
668-3627
667-6202 (fax)
cafn@cafn.ca

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)
special appointments are available

Wheelchair accessible

Services provided
The Champagne and Aishihik First Nation (CAFN) Social Development Department provides services to its members residing in Haines Junction, Canyon Creek, Champagne, Takhini and Whitehorse.

These services are in the areas of employment and income assistance, community wellness (treatment referrals, counselling, court assistance and support), youth recreation, daycare, elders' benefits and activities, home and community care, pre- and post-natal nutrition programs, and health workshops such as diabetes education, chronic conditions self-management, and stop smoking.

The department participates with the Justice department in conducting a Circle Court in Haines Junction.

Not all services are available in all CAFN communities. Please call the Haines Junction office to check for availability.

HEALTH FACILITY

Box 5369, Haines Junction, Yukon Y0B 1L0
634-4444
634-2733 (fax)

Hours
9 a.m. to 11:45 a.m. and 1 p.m. to 4:45 p.m.,
Monday to Friday

Wheelchair accessible

Nurses provide primary health care for acute conditions on a drop-in basis during open hours. Community health programs by appointment include chronic disease management, wellness checks for women and men, well child clinics, ante- and post-partum care, school health programs and education programs by request. Immunization programs include routine vaccinations for infants, school-age children and adults, including annual flu clinics and travel vaccines.

There is a doctor clinic three times a month by appointment. Nurses also cover Canyon Creek, Champagne and the Haines Highway. Emergency services are available on a 24-hour basis by calling the health facility or using the phone outside the main entrance.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 5338, Haines Junction, Yukon Y0B 1L0
634-2202
634-2416 (fax)

Hours
hours vary; check with the local office

Wheelchair accessible

See page 28 for a description of the services offered by the Yukon Housing Corporation.

All phone numbers between Yukon communities must be preceded by 1 867.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

Haines Junction office
108 Auriol Street, Box 2109
Haines Junction, Yukon Y0B 1L0
634-2111, collect calls accepted
634-2333 (fax)
yfsa-haines@yknet.ca
www.yfsa.org

Many Rivers provides a range of counselling and support services to individuals, families and communities throughout the Yukon.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Haines Junction is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 5340, Haines Junction, Yukon Y0B 1L0
634-2677, emergency 634-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Worker
Box 5445, Haines Junction, Yukon Y0B 1L0
634-2203, 634-2204
634-2205 (fax)

Wheelchair accessible

The Haines Junction office also serves Champagne, Canyon Creek, Burwash Landing, Destruction Bay and Beaver Creek.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

MAYO

ABORIGINAL COURTWORKERS

Northern Tutchone Tribal Council
c/o First Nation of Na-Cho Nyak Dun
Box 54, Mayo, Yukon Y0B 1M0
996-2820

See page 6 for a description of the services offered by Aboriginal Courtworkers.

FIRST NATION OF NA-CHO NYAK DUN SOCIAL PROGRAMS

(Yukon First Nation)
Box 368, Mayo, Yukon Y0B 1M0
996-2420, Education, Social Administration
996-2882, Drug and Alcohol Worker
996-2086, Elders' Coordinator
996-4444 or 996-2420, ext. 38, Community Health Representative (Nursing Station)
996-2738 (fax)

The Drug and Alcohol Worker deals with all issues of family violence. Information given to workers is confidential. Cases of child physical and sexual abuse may be reported to another agency according to each situation.

HEALTH AND SOCIAL SERVICES

Box 9, Mayo, Yukon Y0B 1M0
996-2283
996-2203 (fax)

The office is located on the second floor of the Territorial Building.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

HEALTH FACILITY

Box 98, Mayo, Yukon Y0B 1M0
996-4444
996-2018 (fax)

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

The nurse also covers Keno City, Elsa and Stewart Crossing. Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

Mayo continued...

All phone numbers between Yukon communities must be preceded by 1-867.

HOUSING ASSOCIATION

Box 68, Mayo, Yukon Y0B 1M0
996-2358
996-2417 (fax)

Hours
hours vary; check with the local office

This housing office also serves Pelly Crossing and Elsa.

See page 28 for a description of the services offered by the Yukon Housing Corporation.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Mayo, contact the Dawson City office. Phone 993-6455 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Mayo is served by the Whitehorse office. Call 667-5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 70, Mayo, Yukon Y0B 1M0
996-2677, emergency 996-5555

See page 16 for a description of the services offered by the RCMP.

OLD CROW

ABORIGINAL COURTWORKERS

c/o Vuntut Gwitchin Tribal Council
Box 94, Old Crow, Yukon Y0B 1N0
966-3261

See page 6 for a description of the services offered by Aboriginal Courtworkers.

HEALTH FACILITY

Box 92, Old Crow, Yukon Y0B 1N0
966-4444
966-3614 (fax)

Hours
8:30 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

PROBATION OFFICER

Old Crow is served by the Whitehorse office. Call toll free in the Yukon 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 91, Old Crow, Yukon Y0B 1N0
966-2677, emergency 966-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Social Service Worker
Box 98, Old Crow, Yukon Y0B 1N0
966-3734
993-5706 (fax, in Dawson City)

Regional offices offer information and access to all Social Services programs. *See page 10 for a list of these services.*

All phone numbers between Yukon communities must be preceded by 1-867.

VUNTUT GWITCHIN FIRST NATION

(Yukon First Nation)

First Nation Director
Box 94, Old Crow, Yukon Y0B 1N0
966-3213
966-3261, NNADAP worker
966-3051, Community Health Representative
966-3808 (fax)

The First Nation Health and Social Services Department staff provide supportive counselling and referral services to victims of family violence. Resources within the community are pulled together to meet the needs of all family members.

PELLY CROSSING

ABORIGINAL COURTWORKERS

Northern Tutchone Tribal Council
c/o First Nation of Na-Cho Nyak Dün
Box 54, Mayo, Yukon Y0B 1M0
996-2820

See page 6 for a description of the services offered by Aboriginal Courtworkers.

HEALTH FACILITY

Box 20, Pelly Crossing, Yukon Y0B 1P0
537-4444
537-3611 (fax)

Hours
9 a.m. to 4:30 p.m., Monday to Friday

Wheelchair accessible

Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 68, Mayo, Yukon Y0B 1M0
996-2358
996-2417 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Pelly Crossing, contact the Dawson City office. Phone 993-6455 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Pelly Crossing is served by the Whitehorse office. Call 1-800-661-0408, ext. 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 10, Pelly Crossing, Yukon Y0B 1P0
537-2677, emergency 537-5555

See page 16 for a description of the services offered by the RCMP.

SELKIRK FIRST NATION

(Yukon First Nation)

Social Programs
Box 40, Pelly Crossing, Yukon Y0B 1P0
537-3331
537-3902 (fax)

Hours
8:30 a.m. to 12:15 p.m., 1 p.m. to 5 p.m., Monday to Friday except payday Friday when the office is closed

The social programs director is on-call after hours.

Services provided
The First Nation provides referral and information about family violence through the Social Program, the community health nurse and the Health and Social Services social worker. Clients can come to the First Nation office or talk with the worker during a home visit. Referrals are made to other resources located in Whitehorse or to the counsellor who visits the community. The Social Program Director and other designated staff are on call after hours.

Confidentiality
Information given to the worker is confidential. Cases of child physical and sexual abuse will be reported to Health and Social Services.

Pelly Crossing continued...

All phone numbers between Yukon communities must be preceded by 1-867.

SOCIAL SERVICES

Social Worker
Box 62, Pelly Crossing, Yukon Y0B 1P0
537-3300
537-3616 (fax)

The office is located across the highway from the RCMP.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

ROSS RIVER

ABORIGINAL COURTWORKERS

c/o Ross River Dena Council
General Delivery, Ross River, Yukon Y0B 1S0
969-2722

Location
Margaret Thomson Centre

Hours
1 p.m. to 5 p.m., Monday to Friday

See page 6 for a description of the services offered by Aboriginal Courtworkers.

COMMUNITY HEALTH REPRESENTATIVE

General Delivery, Ross River, Yukon Y0B 1S0
969-4444
969-2430, Community Health Representative
969-2014 (fax)

Location
Margaret Thomson Centre

Hours
8 a.m. to 4:30 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

Emergency medical services are available on a 24-hour basis by calling the health centre.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

General Delivery, Ross River, Yukon Y0B 1S0
969-2347
969-2002 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

MAGEDI SAFE HOUSE

c/o Margaret Thomson Centre
General Delivery, Ross River, Yukon Y0B 1S0
969-2017
969-2019 (fax)

This shelter provides counselling and referrals for battered women, elders and children. Open only when needed.

PROBATION OFFICER

Ross River is served by the Whitehorse office. Call toll free, 1-800-661-0408, extension 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 98, Ross River, Yukon Y0B 1S0
969-2677, emergency 969-5555

See page 16 for a description of the services offered by the RCMP.

ROSS RIVER DENA COUNCIL

(Yukon First Nation)

c/o Margaret Thomson Centre
General Delivery, Ross River, Yukon Y0B 1S0
969-2430, 969-2826
969-2019 (fax)

Location
Margaret Thomson Centre

Hours
9:00 a.m. to 5:00 p.m., Monday to Friday

Services provided
The community wellness worker, family support worker, community education liaison coordinator, community health representative and native courtworker all work as a team, through such services as the prenatal program and home community care program, to support families affected by alcohol, drugs and family violence.

SOCIAL SERVICES

Social Worker
Box 111, Ross River, Yukon Y0B 1S0
969-2292
969-2244 (fax)

The office is located in the McKenzie Building and is wheelchair accessible. Office personnel include a social worker and a secretary.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

All phone numbers between Yukon communities must be preceded by 1-867.

TESLIN

ABORIGINAL COURTWORKERS

Teslin is served by the Council of Yukon First Nations office. Call toll free, 1-800-661-0408, extension 3781.

See page 6 for a description of the services offered by Aboriginal Courtworkers.

HEALTH FACILITY

Box 48, Teslin, Yukon Y0A 1B0
390-4444
390-2217 (fax)

Hours
8:30 a.m. to 5 p.m., Monday to Friday
(closed for lunch, noon to 1 p.m.)

Wheelchair accessible

The Teslin nurse also covers Swift River to Johnsons Crossing. Emergency services are available on a 24-hour basis by calling the health facility.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 182, Teslin, Yukon Y0A 1B0
390-2024
390-2207 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

For services in Teslin, contact the Whitehorse office. Phone 667-2970 (collect calls accepted) or visit the website at www.yfsa.org.

See page 14 for a complete listing of programs and services.

PROBATION OFFICER

Teslin is served by the Whitehorse office. Call 1-800-661-0408, ext. 5231.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 64, Teslin, Yukon Y0A 1B0
390-2677, emergency 390-5555

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Box 147, Teslin, Yukon Y0A 1B0
390-2588, 390-2679
390-2902 (fax)

The Teslin office is located at the Health Centre in downtown Teslin.

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

TESLIN TLINGIT FIRST NATION

Health and Social Development

(Yukon First Nation)
Box 133, Teslin, Yukon Y0A 1B0
390-2532, extension 321
390-2130 (fax)
healingcentre@ttc-teslin.com

Hours
8:30 a.m. to 5 p.m., Monday to Friday

Wheelchair accessible

Services provided
Health and Social Development provides family and traditional counselling, referral and public information about family violence, substance abuse, healing circles for men and women, traditional teachings, and healing and medicines. The traditional parenting program offers prenatal teaching and counselling, and information on traditional foods and nutrition. A daycare centre is available. Home and community care services help clients maintain a self-sufficient lifestyle.

As members of Teslin Tlingit Health and Social Development, the staff strive to develop individual self-reliance and enhance personal empowerment in order to establish a healthier community. The goal of the Health

Teslin continued...

All phone numbers between Yukon communities must be preceded by 1-867.

and Social Development is to provide care and support to Teslin Tlingit citizens.

Health and Social Development staff include the director, intake/temporary financial assistance clerk, program coordinator, health coordinator, daycare manager, family counsellor, traditional counsellor, home and community care coordinator, home support worker, prenatal coordinator/enrollment clerk, and recreation programmer.

Confidentiality
Information given to workers is confidential. Cases of child physical and sexual abuse may be reported to another agency according to each situation.

WATSON LAKE

ABORIGINAL COURTWORKERS

c/o Liard First Nation
Box 328, Watson Lake, Yukon Y0A 1C0
536-2131

See page 6 for a description of the services offered by Aboriginal Courtworkers.

HEALTH FACILITY

Box 500, Watson Lake, Yukon Y0A 1C0
536-7483
536-7011 (fax)
watson.lake.hc@gov.yk.ca

536-2344, Home Care nurse
536-7011 (fax)

Hours
8:30 a.m. to 5 p.m., Monday to Friday

This facility promotes health and well being to clients by providing a variety of community-based health services such as immunization, prenatal instruction, school health, and wellness clinics for clients of all ages. Home care services are also provided. Acute primary care and emergency treatment services are not provided.

See page 5 for a description of the services offered to victims of family violence.

HOUSING ASSOCIATION

Box 506, Watson Lake, Yukon Y0A 1C0
536-7304
536-7356 (fax)

Hours
hours vary; check with the local office

See page 28 for a description of the services offered by the Yukon Housing Corporation.

LIARD FIRST NATION

(Yukon First Nation)
Box 328, Watson Lake, Yukon Y0A 1C0
536-2326, 536-2131
536-2332 (fax)

Hours
9 a.m. to 4:30 p.m., Monday to Friday

Services provided
The First Nation provides counselling, referral and information about family violence through the First Nation Health and Social Department via NNADAP, the community health worker and the family support worker.

Confidentiality
Information given to the worker is confidential. Cases of child physical and sexual abuse will be reported to Health and Social Services.

MANY RIVERS COUNSELLING AND SUPPORT SERVICES

(formerly Yukon Family Services Association)

Watson Lake office
Holt Agencies Building, 714 Adela Trail
Box 537, Watson Lake, Yukon Y0A 1C0
536-2330, collect calls accepted
536-7854 (fax)
yfsa_wtlk@northwestel.net
www.yfsa.org

Many Rivers provides a range of counselling and support services to individuals, families and communities throughout the Yukon. The Watson Lake office has one male and one female counsellor available for children, youth, families, couples and adults.

See page 14 for a complete listing of programs and services.

All phone numbers between Yukon communities must be preceded by 1-867.

PROBATION OFFICER

820C Adela Trail, Territorial Building (above the post office)
Watson Lake, Yukon Y0A 1C0
536-7565

The Watson Lake office also serves the area surrounding Watson Lake.

See page 1 for a description of the services offered by probation officers.

RCMP

Box 40, Watson Lake, Yukon Y0A 1C0
536-2677, emergency 536-5555
536-2541, Victim Service worker

See page 16 for a description of the services offered by the RCMP.

SOCIAL SERVICES

Box 305, Watson Lake, Yukon Y0A 1C0
536-2232
536-2790 (fax)

Regional offices offer information and access to all Social Services programs. See page 10 for a list of these services.

WATSON LAKE HOSPITAL

Box 500, Watson Lake, Yukon Y0A 1C0
536-4444
536-7302 (fax)
watson.lake.hosp@gov.yk.ca

Hours
24 hours daily

Wheelchair accessible

The hospital — a 12-bed acute care facility — provides emergency medical treatment, acute care admission and respite care admission. There are resident physicians in Watson Lake.

WOMEN'S TRANSITION HOME

(non-profit community agency)
Help and Hope for Families Society
Box 864, Watson Lake, Yukon Y0A 1C0
536-7233, collect calls accepted
536-7770 (fax)
hhfs@northwestel.net

Fees
none

Hours
24 hours per day, 7 days per week
24 hour crisis line

Services provided
The transition home offers women and children emergency shelter in crisis situations and provides confidential and non-judgemental support in person or by phone 24 hours a day. Help and Hope is safe and respectful of women's choices, and provides support, referrals and advocacy.

Confidentiality
Confidentiality is ensured. Staff are required to report cases of child abuse under the *Child Care Act* and the *Education Act*.

All phone numbers between Yukon communities must be preceded by 1-867.

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